

Amadeus Air Quick Reference

Welcome to the 2011 version of the Amadeus Air Quick Reference Guide.

The Amadeus Air Quick Reference Guide is intended for travel agents who use the Amadeus System. It provides the most useful Amadeus Air entries and options available through the cryptic system.

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Educational System and Service
No.6, Shafagh (17th) St., Bokharest Ave.
Tehran, Iran
Fax: INT +9821 88706606
Email: training@ir.amadeus.com
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Signing In and Signing Out

| | |
|------------------------------------|---|
| JI 2345XY/SU-PWD | Basic sign-in entry to the first available work area in productive mode |
| JJ 2345XY/SU-PWD | Basic sign-in entry to the first available work area in practice mode |
| JI E2345XY/SU-PWD | Sign-in to work area E |
| JI A/B/C2345XY/SU-PWD | Sign-in to multiple work areas |
| JI 1212PS/SU-TRAVEL/JOURNEY | Changing password |
| JI *2345XY/SU-PWD | Sign-in to all work areas |
| JB | Redisplay the sign-in message |
| JD | Display the status of work areas |
| JMB | Move to a specific work area (B), which is already signed in |
| JO | Sign-out of the current active work area |
| JOB/C/D | Sign-out of multiple work areas |
| JO* | Sign-out of all work areas |
| PV | Display your own office profile |

Encoding and Decoding

| | |
|---------------------------------------|---|
| DAN CHICAGO | Find code for a location |
| DAN SIN* | Find code from part of name |
| DAN ERDING/S | Show associated location |
| DAN BOSTON/N | Display nearest ten airports |
| DAN A/USGA | Locations start with letter A in a specific state |
| DAC CHI | Find location's name for a code |
| DC IR DC IRAN | Decode or encode a country |
| DNS TEXAS DNS US TX | Decode or encode a state/province |
| DNS US | List the states/provinces for a country |
| DNA LH DNA LUFTHANSA | Decode or encode an airline |
| DNA 220 | Decode an airline 3 digit number |
| DNE 380 DNE AIRBUS | Decode or encode aircraft type |

Convert Dates and Times

| | |
|--|--------------------------------------|
| DD | Display current system day/date/time |
| DD PAR | Current time in a city |
| DD THR/LAX | Time compare |
| DD THR2200/FRA DD ZZZ0945/THR | Compare time in different cities |
| DD 12APR/45 | Number of days after a date |
| DD 12MAR/4APR | Number of days between dates |

Amadeus Information System (AIS)

| | |
|--------------------|--|
| GG AIS | Main topic list |
| GG COU A | Display courtiers start with letter A |
| GG COU XY | Information about a specific country (XY) |
| GG APT XYZ | Information about a specific airport (XYZ) |
| GG AIR XY | Information about a specific airline (XY) |
| GG PCAL AIR | List of carriers with origin countries |
| GG PCAL COU | List of countries with their operating carriers |
| GG WEA XYZ | Weather forecast for a specific city (XYZ) |
| GG AMA IR | Information about Iran ACO |
| GG CODE | Information about Amadeus input and Output codes |
| TGAD-XY | List of airlines having internal ticket agreements with XY |
| DM LHR | Check MCT for specific airport |
| DRT THR ANC | Display connecting points for city pair |

TIMATIC

| | |
|--------------------------------------|---|
| TIFV | Mask for visa information |
| TIFH | Mask for health information |
| TIFA | Mask for visa and health information |
| TIRV/NAIR/S4-6 | Visa information referencing the PNR, Includes specific nationality (IR) |
| TIRH/S4-6 | Health information referencing the PNR |
| TIRA/NAUS/S4-6 | Health and Visa information referencing the PNR, Includes specific nationality(US) |
| TIRCC | Display country names and codes |
| TIRCC/IR TIRCC/IRAN | Display city/airport list for a specific country |
| TIRGL | Display country group codes and country group names |
| TIRGL/SCHS | Display member countries from group codes(eg. schengen states) |
| TIDFT/IR | Full TIMATIC information for specific country(IR) |
| TIDFT/IR/CS | TIMATIC information for customs policy in Iran |
| TIETAQ | Verify Australian Visa |

Availability/Schedule/Timetable

Note: You can use SN instead of AN for the following entries.

| | |
|--------------------------------|---|
| AN 10MAY AMS | Availability from current location for an specific date |
| AN 11NOV IKALAX 0730 | Availability for specified date, city pair, and local time |
| AN 11JUL IKAWAS/AKL | Availability for a specified carrier |
| AN 11JUL THRLAX/AIR,KL | Airline preference (Maximum three) |
| AN 11JUL IKABOM/CM | Specified class(Maximum three) |
| AN 11JUL THRSFO/XFRA | Connecting airport |
| AN 11JUL DXBCAN/XBKKHKG | Connecting city(up to two) |
| AN 11JUL DXBSYD/FN | Non-stop flights only |
| AN 11JUL IKAFRA/O | Online connections only |
| AN /11JUL IKALAX | Seven day search |
| AN LH 11JUL IKAYVR | Carrier-preferred display (LH) |
| AN 11JUL IKADXB*15JUL | Round trip routing, specified date |
| AN 11JUL IKAFRA*VIEIKA | Dual city pair display and open jaw |
| 1EKAN22AUG IKAMNL | Direct access to specific airline's availability |
| TN 11JUL IKALHR 0830 | Timetable for specified date, city pair ,time |
| TN 11JUL IKAMOW | Timetable for Departures from 0000 for a date in the future |
| TN 29AUG FRAROM/ALH,AZ | Airline preference |
| TN 11JUL IKAMHD/AYY | Include airlines not participating in Amadeus |
| DOIR721/20DEC | Flight Information |

Basic PNR

| | |
|---|--|
| NM1AMADEUS/TOM MR | Create a single passenger name |
| NM2MEYERS/HANS MR/HEIDI MRS | Create more than one passenger with the same family name |
| NM1BRADLEY/MICHAEL MSTR(CHD/10AUG08) | Create a child name |
| NM2HOBART/JAMES MR/BILL MSTR (CHD/12JUL08) | Create an adult passenger and a child with the same family name |
| NM1BRILL/SUSAN MRS(INF/SARA/10SEP10) | Create an Infant associated to an adult with the same family name |
| NM1BROCH/SUSAN MRS(INFLEE/ANA/12MAY10) | Create an Infant associated to an adult with a different family name |
| NM1NELSON/PAUL MR 1BROCH/LALA MRS | Create different passenger names in a single entry |
| SS1C3 | Short sell entry |
| SS1MC1 | Short sell for a connecting flight in different classes |
| SS1C1*11 | Short sell from a dual-city pair availability display with the same class |
| SS1C1*Y11 | Short sell from a dual-city pair availability display with different classes |
| SS1B3/PE | Short sell waitlist |
| SSLH601C23SEPIKAFRANN1 | Long sell |
| SSKL434B22JUNIKAAMSPE2 | Long sell waitlist |
| SO LH C FRAMUC | Open segment |
| SI ARNK | Arrival unknown segment |
| SIAZ757Y23JUNIKAFCHK1/05250810 | Information segment |
| | |

| | |
|---------------------------|---|
| AP | Travel agency information from profile |
| APS-THR 88706601-H | Passenger Home telephone contact |
| APS-SYZ 43765490-B | Passenger Business telephone contact |
| APS-THR 88706606-F | Passenger Fax number |
| TKOK | Ticket has been issued |
| TKTL19SEP/1200 | Ticketing Time limit for a specific date and time |
| TKXL19SEP/1200 | PNR Auto cancellation for a specific date and time |
| RF JOHN | Received from element |
| ET | End transaction and file the PNR |
| ER | End transaction and redisplay the PNR |
| ETK | End transaction ,change advice codes and file the PNR |
| ERK | End transaction , change advice codes and redisplay the PNR |
| IG | Ignore the PNR |
| IR | Ignore and redisplay the PNR |
| RL | Display the airline's Record Locator |
| RLH | Display the record locator history |

Optional PNR elements

| | |
|---|---|
| RM PSGR ADV XCNL PENALTY | General remark |
| RC UNLISTED PHONE PAR 45678904 | Confidential remark |
| OP 22SEP/CALL PAX FOR FINAL CHECK | Option element for a specific date |
| OP 22SEP,30SEP/ CALL PAX FOR FINAL CHECK | Option element for multiple dates |
| OS EK TCP2 EK/BRERT | Other service information, TCP |
| OS BA CRCT NM 1 AMADEUS/A MR /P1 | Other service information, Name correction |
| SR VGML | Special service request(Vegetarian meal), no free flow text |
| SR SPML-NO BEEF/P1/S4,6 | Special service request(Special meal) with free flow text for specific passenger and segments |
| SR DOCS KL HK1-P-IRN-55545-IRN-12JUN80-M-12SEP19-AMINI-BITA- -H/P1 | SSR for Passport Information |
| SM3 | Request a seat map for a specific segment from a retrieved PNR |
| SMLH601/H/19AUGIKAFRA | Request a seat map |
| SMLH601/H/22AUGIKAFRA/V | Request a vertical seat map |
| ST | Request non-smoking seats for all segments/passengers |
| ST/P1 | Request a seat for a specific passenger for all segments |
| ST/2A/P1 | Request a specific seat number for all segments for a specific passenger |
| ST/2A-D | Request a range of seats for all segments/passengers |
| ST/2ABCD | Request specific seat numbers for all segments/passengers |
| ST/W | Request Window seat |

| | |
|--|--|
| ST/A | Request Aisle seat |
| SX | Cancel all seat elements |
| SX/S2,3 | Cancel seat elements for specific segments |
| FFD AF-1990901462 | Display the frequent flyer information |
| FFA AF-1990901462 | Create the name and frequent flyer SSR element |
| FFN EK-134098532/P1 | Create a frequent flyer SSR element for a specific passenger |
| FHM 220-4409800900/P1/S4-6 | Single ticket for one passenger |
| FHM 220-4409800901-04/P1-4/S5-8 | Four tickets for four passengers |
| FHM 220-4409800905-06/P1/S2-7 | Conjunction tickets |
| FHM INF220-4409800907/P1/S3-5 | Ticket for Infant |

PNR Handling

| | |
|------------------------------|---|
| RTYPLJWS | Retrieve by record locator |
| RT/AMADEUS | Retrieve by family name |
| RT/B | Retrieve PNRs by first letter of family name |
| RT4 | Retrieve using a specific line number from a PNR list |
| RTLH601/19JUN-AMADEUS | Retrieve by flight ,date and family name |
| RTTKT/016-1234567890 | Retrieve by ticket numbers |
| 1AZRT YUITRE | Retrieve by using airline's RLOC (Direct access) |
| XE2 | Cancel a PNR element |
| XE5,7 | Cancel individual PNR elements |
| XE5-7 | Cancel a range of PNR elements |
| XI | Cancel entire itinerary |
| 1/(CHD/10AUG05) | Change a passenger type |
| 1/(INF/SARA/17MAY07) | Add an infant to the PNR |
| 1/ | Delete a passenger type |
| 4/2 | Increase/decrease number of booked seats |
| 3/HK | Change segment status code |
| 4/RR | Reconfirm segment status |
| RS4,3 | Rearrange flight segments |
| DL7 | Delete an Inactive segment |

| | |
|------------------------------|--|
| SBY | Change booking class of all segments |
| SBC2 | Change booking class of a specific segment |
| SBC2,5 | Change the booking class on individual segments |
| SB19JUN | Change the date of all segments |
| SB18AUG4 | Change the date on a specific segment |
| SBY10JUN | Change the class and date of all segments |
| SBF19DEC4 | Change the class and date for a specific segment |
| SP3 | Split a specific name from a retrieved PNR |
| SP1,3,5 | Split individual names from a retrieved PNR |
| SP3-6 | Split a range of names from a retrieved PNR |
| SP1,2,5-8 | Split individual and a range of names from a retrieved PNR |
| EF | End and file a split PNR |
| RH | Display PNR history from a retrieved PNR |
| RHS4 | Display the history for a specific itinerary segment |
| RH/ALL | Display the full PNR history |
| IEP-EML-emma@arco.com | Email an itinerary |
| WRA/RT | Print a displayed PNR |
| WRA/RH | Print the history of a displayed PNR |

Queue

| | |
|---|--|
| QT | Display the total active queue |
| QTQ | Display a summary queue count |
| QS8C1D4 | Start specific queue, category and date range |
| QD | Place a PNR/MSG at the bottom of the queue and display the next one |
| QN | Remove PNR/MSG from queue and display the next one |
| QU | Redisplay a queue message |
| QD1300 | Delay a PNR to a specific time |
| QD20DEC | Delay a PNR to a specific date |
| QD20DEC/1300 | Delay a PNR to a specific date and time |
| QI | Ignore current PNR, Place it at the bottom of the queue, and exit queue mode |
| QF | EOT, remove PNR/MSG from queue, exit queue mode |
| QE97/Office ID/97C1D3 Message Text// | Place message on queue. |
| QR8C0D1 | Remove all PNRs from specific queue, category and date range |