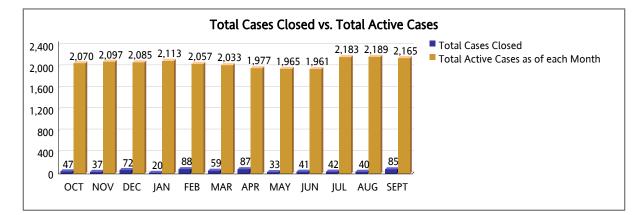
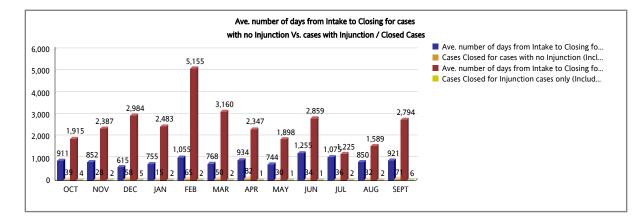
MIAMI-DADE COUNTY DEPARTMENT OF REGULATORY AND ECONOMIC RESOURCES (RER) UNSAFE STRUCTURES VIOLATIONS BUSINESS PLAN AVERAGE PROCESSING TIME FROM INTAKE TO CLOSING From OCTOBER 2014 To SEPTEMBER 2015

RESIDENTIAL AND COMMERCIAL	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	YTD Total
Total Complaints Received	66	57	61	46	26	27	29	20	30	306	42	62	772
Purged Cases Due to Opened in Error	10	0	14	3	26	5	4	1	0	53	6	10	132
Total Cases Closed	47	37	72	20	88	59	87	33	41	42	40	85	651
Total Active Cases as of each Month	2,070	2,097	2,085	2,113	2,057	2,033	1,977	1,965	1,961	2,183	2,189	2,165	24,895
Total Cases Under Litigation	1	0	0	0	1	0	1	0	0	0	0	0	3



MIAMI-DADE COUNTY DEPARTMENT OF REGULATORY AND ECONOMIC RESOURCES (RER) Business Plan AVERAGE PROCESSING TIME FROM INTAKE TO CLOSING From OCTOBER 2014 TO SEPTEMBER 2015

RESIDENTIAL AND COMMERCIAL	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	YTD Total
Ave. number of days from Intake to Closing for cases with no Injunction (Includes ALL Properties)	911	852	615	755	1,055	768	934	744	1,255	1,075	850	921	10,735
Cases Closed for cases with no Injunction (Includes ALL Properties)	39	28	58	15	65	50	82	30	34	36	32	71	540
Ave. number of days from Intake to Closing for Injunction cases only (Includes All Properties)	1,915	2,387	2,984	2,483	5,155	3,160	2,347	1,898	2,859	1,225	1,589	2,794	30,796
Cases Closed for Injunction cases only (Includes All Properties)	4	2	5	2	2	2	1	1	1	2	2	6	30
Ave. number of days from Intake to Closing for cases with no Injunction (Excluding County Properties)	783	806	623	755	1,055	662	934	744	1,255	1,189	850	975	10,631
Cases Closed for cases with no Injunction (Excluding County Properties)	37	26	56	15	65	47	82	30	34	32	32	64	520
Ave. number of days from Intake to Closing for Injunction cases only (Excluding County Properties)	1,915	2,387	2,984	2,483	5,155	3,160	2,347	1,898	2,859	1,225	1,589	2,794	30,796
Cases Closed for Injunction cases only (Excluding County Properties)	4	2	5	2	2	2	1	1	1	2	2	6	30
Ave. number of days from Intake to Closing for cases with no Injunction (County Properties Only)	3,280	1,450	404	0	0	2,431	0	0	0	159	0	428	8,152
Cases Closed for cases with no Injunction (County Properties Only)	2	2	2	0	0	3	0	0	0	4	0	7	20
Ave. number of days from Intake to Closing for Injunction cases only (County Properties Only)	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Closed for Injunction cases only (County Properties Only)	0	0	0	0	0	0	0	0	0	0	0	0	0



MIAMI-DADE COUNTY DEPARTMENT OF REGULATORY AND ECONOMIC RESOURCES (RER) Business Plan AVERAGE PROCESSING TIME FROM INTAKE TO CLOSING From OCTOBER 2014 To SEPTEMBER 2015

RESIDENTIAL	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	YTD Total
Ave. number of days from Intake to Closing for cases with no Injunction (Includes ALL Properties)	663	1,396	795	807	497	819	553	988	1,291	1,161	1,445	862	11,277
Closed cases with no Injunction (Includes ALL Properties)	15	12	26	6	32	19	8	10	16	16	8	31	199
Ave. number of days from Intake to Closing for Injunction cases only (Includes ALL Properties)	1,915	2,387	1,946	2,483	5,155	0	2,347	1,898	2,859	1,089	1,589	2,808	26,476
Closed cases with Injunction (Includes ALL Properties)	4	2	1	2	2	0	1	1	1	1	2	5	22
Ave. number of days from Intake to Closing for cases with no Injuction (Excluding County Properties)	663	1,396	795	807	497	819	553	988	1,291	1,161	1,445	862	11,277
Closed cases with no Injuction (Excluding County Properties)	15	12	26	6	32	19	8	10	16	16	8	31	199
Ave. number of days from Intake to CLosing for Injunction cases only (Excluding County Properties)	1,915	2,387	1,946	2,483	5,155	0	2,347	1,898	2,859	1,089	1,589	2,808	26,476
Closed cases for Injunction cases only (Excluding County Properties)	4	2	1	2	2	0	1	1	1	1	2	5	22
Ave. number of days from Intake to Closing for cases with no Injunction (County Properties Only)	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed cases for cases with no Injunction (County Properties Only)	0	0	0	0	0	0	0	0	0	0	0	0	0
Ave. number of days from Intake to Closing for Injunction cases only (County Properties Only)	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed cases for Injunction cases only (County Properties Only)	0	0	0	0	0	0	0	0	0	0	0	0	0

MIAMI-DADE COUNTY DEPARTMENT OF REGULATORY AND ECONOMIC RESOURCES (RER) Business Plan AVERAGE PROCESSING TIME FROM INTAKE TO CLOSING From OCTOBER 2014 To SEPTEMBER 2015

COMMERCIAL	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	YTD Total
Ave. number of days from Intake to Closing for cases with no Injunction (Includes ALL Properties)	1,066	443	469	720	1,596	738	976	622	1,223	1,005	651	967	10,476
Closed cases with no Injunction (Includes ALL Properties)	24	16	32	9	33	31	74	20	18	20	24	40	341
Ave. number of days from Intake to Closing for Injunction cases only (Includes ALL Properties)	0	0	3,243	0	0	3,160	0	0	0	1,362	0	2,727	10,492
Closed cases for Injunction cases only (Includes ALL Properties)	0	0	4	0	0	2	0	0	0	1	0	1	8
Ave. number of days from Intake to Closing for cases with no Injunction (Excluding County Properties)	864	299	474	720	1,596	556	976	622	1,223	1,217	651	1,082	10,280
Closed cases with no Injunction (Excluding County Properties)	22	14	30	9	33	28	74	20	18	16	24	33	321
Ave. number of days from Intake to Closing for Injunction cases only (Excluding County Properties)	0	0	3,243	0	0	3,160	0	0	0	1,362	0	2,727	10,492
Closed cases for Injunction cases only (Excluding County Properties)	0	0	4	0	0	2	0	0	0	1	0	1	8
Ave. number of days from Intake to Closing for cases with no Injunction (County Properties Only)	3,280	1,450	404	0	0	2,431	0	0	0	159	0	428	8,152
Closed cases with no Injunction (County Properties Only)	2	2	2	0	0	3	0	0	0	4	0	7	20
Ave. number of days from Intake to Closing for Injunction cases only (County Properties Only)	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed cases for Injunction cases only (County Properties Only)	0	0	0	0	0	0	0	0	0	0	0	0	0