

Welcome to Amadeus Email Plus.

Wondering how to make your customer's life easier and yours at the same time?

With Amadeus Email Plus, you can instantly deliver to your customers real-time customized travel details via email from Amadeus Selling Platform.



“Amadeus Email Plus offers travel agents a high level of customization and automation through an intuitive administration tool fully managed by the travel agent.”

Options with Amadeus Email Plus

Create and send travel information with ease. Simply enter the customer's e-mail address in the Amadeus Passenger Name Record (PNR) and the information is sent via e-mail directly to the passenger. In addition to the e-mail, the traveller receives an attached PDF file. It is also possible to retrieve the itinerary on the internet from www.CheckMyTrip.com.

Increase Customer Loyalty

Design and manage your templates with Amadeus Email Plus Document Center. With this intuitive, web based administration tool you can compose templates from various layout types and include your own logos. It is possible to store signature and address data individually. In the Send Archive you can trace status information of all messages sent by Amadeus Email Plus in real time.

Services that will Swing

Amadeus always keeps an eye on the market... Amadeus Email Plus continually improves through constant quality assurance carefully adapting to customer needs and requirements.

Constant presence and an individual and consistent display boost brand recognition, thereby increasing customer loyalty and retention!

Use Amadeus Email Plus for:

- Amadeus bookings (itineraries, offers and e-tickets)
- Schedule information, offers, reservation confirmations, order information and e-tickets
- Booking confirmation and travel offer from Amadeus Tour Market (for Luxembourg market)
- Advertising and informative messages
- Archiving (send archive and template management in Amadeus Document Center)

Benefits

- Save time by sending personalized travel information directly to your customer.
- Reach more customers & provide them with enhanced individualized service by selecting an easy to understand itinerary & design.

Amadeus Email Plus Document Center provides an access also to the sent document archive

Filekey:	<input type="text"/>	Recipient:	<input type="text"/>	
Date from:	<input type="text"/>	Date until:	<input type="text"/>	
<input type="button" value="Search"/>				
Product	Filekey	Delivery Status	Recipients	Outgoing date
AMA Email	6PWFIF	Forwarded	ANTON@EXAMPLE.COM	11/18/2010 10:07:13 AM PDF
AMA Email	4SDGFI	Forwarded	john.smith@traveller.com	11/15/2010 9:52:29 AM PDF
AMA Email	5YS6PW	Forwarded	anna.smith@email.com	11/15/2010 11:10:39 AM PDF

Key Benefits

Improved Service

Possibility to influence and solve issues before they become problems by well-timed **informing customers of their travel schedule & schedule changes**

Process optimization

Enabling execution of the information via e-mail by **providing capability to compile a comprehensive dispatching & history**

Centralized administration

Provide a centralized **travel document template administration** that determines the best **marketing message** to broaden in an individualized way

Effect maximization

Support marketers by inclusion of **travel agency logo or company logo** into the dispatched documents with the most appropriate manner

Key Features

Extended content & free text options
For IEP & ITR documents
Available in 5 languages (EN-FR-DE-ES-IT)

Integrated in Amadeus PNR and Amadeus Profiles
Automated dispatch feedback remarks via command page PNR and Document Center
Clear delivery status log & archive functions


Intuitive & flexible web based solution for template management by Travel Agent

User friendly admin tool
High level of customization

Personalized lay out
Increase brand recognition via agency logo



Example Itinerary



Amadeus Germany GmbH
Marienbader Platz 1
61348 Bad Homburg

Tel.: +49 (0) 6172 - 91 - 0
Fax: +49 (0) 6172 - 91 - 999
Email: itinerary@de.amadeus.com
Web: www.amadeus.com

Date: 18.11.2010 Time: 11:53h

Your Itinerary

Travel dates for: KIRK/JAMES MR
Amadeus-Code: ABCDEF Office-Code: FRAL121JN
Frequent flyer: LH992001XXXX1111

Flight	Date	From	To	Departure	Arrival
LH 634 operated by LUFTHANSA	01. Nov	FRANKFURT DE INTL TERMINAL 1	MUSCAT OM SEEB TERMINAL 2	13:20 h	00:00 h
	02. Nov			Check-in before: 12:40 h	Flight duration: 7:40 h

Reservation Class: Y - ECONOMY CLASS, BESTAETIGT

Stops FRANKFURT - DUBAI
DUBAI - MUSCAT
Seat: 23D

Info Aircraft: BOEING 747-400 (subject to change)
ON BOARD: MAHLZEIT

Railway	Date	From	To	Departure	Arrival
SE Class: 2	01. Nov	DARMSTADT HBF Platform 9 Wagon 4 Seat 12 Subject to platform alteration.	FRANKFURT(MAIN)/FLUGH Platform 5A	08:30 h	09:15 h

Rental car

Date	Description
15. Nov - 23. Nov	Car rental company: EUROPCAR (FRANKFURT) Car class/type: MCMN - SEAT AROSA/VW LUPO Pick-up location: RHEIN-MAIN APT TERMINAL 1/ FRANKFURT <ul style="list-style-type: none"> ☎ 09/69 79 70 ☎ 09/69 79 88 🕒 12:45 h
	Drop-off location: ☎ 09/ 973 50 20 <ul style="list-style-type: none"> ☎ 09/ 973 50 88 🕒 08:00 h
	Price: EUR477.69 (Estimated Total Rate)

Info RED CAR PREFERRED

Hotel	Date	Description
	19. Nov	Hotel name: IBIS MUENCHEN MESSE
	20. Nov	Address: OTTO LILIENTHAL RING 2 FELDKIRCHEN, 85622 GERMANY <ul style="list-style-type: none"> ☎ 49-89-93-62-90 Code RAC / EUR 65.00 PRO NACHT (psbly. plus tax and/or add. fees) 1

Info SINGLE ROOM-
NON SMOKING ROOM
(Customer's requests subject to availability)

Reservation number: LHJDKPR
KIRK/JAMES MR TICKET LHJTKT 220 9653161633

Geschäftsführung: Holger Taubmann und Petra Euler
Handelsregister: Amtsgericht Bad Homburg v.d.H.
HRB 6852
Umsatzsteueridentifikationsnummer: DE114216524

Find out more

For further information, visit www.benelux.amadeus.com/EmailPlus or speak to your Amadeus Local Account Manager today. You can also contact us at:

Belgium
infobe@benelux.amadeus.com
+32 (0) 2 257 99 60

The Netherlands
infonl@benelux.amadeus.com
+31 (0) 23 554 14 30

Luxembourg
infolu@benelux.amadeus.com
+352 26 48 22 11