

Welcome to Amadeus Email Plus.

Wondering how to make your customer's life easier and yours at the same time? With Amadeus Email Plus, you can instantly deliver to your customers real-time customized travel details via email from Amadeus Selling Platform.



"Amadeus Email Plus offers travel agents a high level of customization and automation through an intuitive administration tool fully managed by the travel agent."

Options with Amadeus Email Plus

Create and send travel information with ease. Simply enter the customer's e-mail address in the Amadeus Passenger Name Record (PNR) and the information is sent via e-mail directly to the passenger. In addition to the e-mail, the traveller receives an attached PDF file. It is also possible to retrieve the itinerary on the internet from www.CheckMyTrip.com.

Increase Customer Loyalty

Design and manage your templates with Amadeus Email Plus Document Center. With this intuitive, web based administration tool you can compose templates from various layout types and include your own logos. It is possible to store signature and address data individually. In the Send Archive you can trace status information of all messages sent by Amadeus Email Plus in real time.

Services that will Swing

Amadeus always keeps an eye on the market... Amadeus Email Plus continually improves through constant quality assurance carefully adapting to customer needs and requirements.

Constant presence and an individual and consistent display boost brand recognition, thereby increasing customer loyalty and retention!

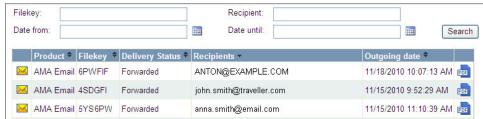
Use Amadeus Email Plus for:

- Amadeus bookings (itineraries, offers and e-tickets)
- Schedule information, offers, reservation confirmations, order information and e-tickets
- > Booking confirmation and travel offer from Amadeus Tour Market (for Luxembourg market)
- > Advertising and informative messages
- Archiving (send archive and template management in Amadeus Document Center)

Benefits

- Save time by sending personalized travel information directly to your customer.
- > Reach more customers & provide them with enhanced individualized service by selecting an easy to understand itinerary & design.

Amadeus Email Plus Document Center provides an access also to the sent document archive







Key Benefits	Key Features		
Improved Service Possibility to influence and	Extended content &		
solve issues before they become problems by well-timed informing customers of their travel schedule & schedule changes	free text options For IEP & ITR documents		
	Available in 5 languages (EN-FR-DE-ES-IT)		
Process optimization			
Enabling execution of the information via e-mail by providing capability to compile a comprehensive dispatching & history	Integrated in Amadeus PNR and Amadeus Profiles		
	Automated dispatch feedback remarks via command page PNR and Document Center		
	Clear delivery status log & archive functions		
Centralized administration			
Provide a centralized travel document template administration that determines the best marketing message to	Intuitive & flexible web based solution for template management by Travel Agent		
	User friendly admin tool		
way	High level of customization		
Effect maximization			
Support marketers by	Personalized lay out		
logo or company logo into the dispatched documents with the most appropriate manner	on of travel agency r company logo into spatched documents he most appropriate Increase brand recognition via agency logo		





Example Itinerary

					amad Your techno		
Amadeus Germany Marienbader Platz 1 81348 Bad Homburg			Tel.: Fax: Email: Web:	+49 (0) 6172 - 91 - 0 +49 (0) 6172 - 91 - 999 : itinerary@de.amadeus.com www.amadeus.com			
Date: 18.11.2010	Time: 11:53h						
Your Itinera	rv						
Travel dates for:	KIRK/JAMES	MR					
Amadeus-Code:	ABCDEF Office-Code: FRAL121JN						
Frequent flyer:	LH992001XX	XX1111					
★ Flight	Date	From		То	Departure	Arrival	
LH 634	01. Nov	FRANKFURT DE INT TERMINAL 1	L	MUSCAT OM SEEB TERMINAL 2	13:20 h Check-in	00:00 h Flight dura	
operated by LUFTHANSA	02. Nov	TERMINAL 1		TERMINAL 2	before: 12:40 h	7:40 h	
	Reservation	Class: Y - ECONOMY	CLASS, BESTA	ETIGT			
	Stops	FRANKFURT - DUBA	ı			_	
		DUBAI - MUSCAT Seat: 23D ⊗				_	
	Info	Aircraft: BOEING 747-400 (subject to change) ON BOARD:MAHLZEIT					
Railway	Date	From		То	Departure	Arrival	
S8 Class: 2	01. Nov	DARMSTADT HBF Platform 9 Wagon 4		FRANKFURT(MAIN)FLUGH Platform 5A	08:30 h	09:15 h	
		Seat 12					
		Subject to platform all	leration.				
Rental car	Date	Description					
	15. Nov	Car rental company Car class/type	EUROPCAR (FRANKFURT) FAROSA/VW LUPO			
	23. Nov	Pick-up location	RHEIN-MAIN	APT TERMINAL 1/ FRANKFURT	r		
			\$69/69 79 70 \$69/69 79 88				
			⊙ 12:45 h				
		Drop-off location	89/ 973 50 : 89/ 973 50 :				
		Drop-off time	⊙ 08:00 h	88			
		Price	EUR477.69 (E	stimated Total Rate)		_	
	Info	RED CAR PREFERR	ED				
Hotel	Date	Description					
	19. Nov	Hotel name	IBIS MUENCH				
	20. Nov	Address	OTTO LILIENT FELDKIRCHE				
			GERMANY				
		Price	Code BAC / El	2-90 UR 65.00 PRO NACHT (psbly, p	hus tay and lor add for	*\	
		No. of nights	1	on co.co into intorii (psuly, p	as tax arranor and, ree	-,	
	Info	SINGLE ROOM- NON SMOKING ROO (Customer's requests		bility)		_	
Reservation number:	LH/JDKPR						
KIRK/JAMES MR TIG		20 9653161633					

Find out more

For further information, visit <u>www.benelux.amadeus.com/EmailPlus</u> or speak to your Amadeus Local Account Manager today. You can also contact us at:

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