

Patient / Client Information	Emergency Phone Numbers	
Patient / Client Name	Police, Ambulance, Fire Phone #	Primary Physician Name
	911	
	J II	Phone #
Street Address	Matrix Home Care 24-Hour Phone #	Pharmacy Name
		Address:
	Safety Liaison: Administrator	Phone #
City	Medical / Respiratory Equipment 24-hour Phone #	Emergency Contact Person Name
State: Florida		Relationship:
Zip Code:		Phone #
Telephone #	Poison Control Phone #	Neighbor/Friend Name
	1-800-222-1222	
		Phone #
Disaster Priority Level (check one): Low Moderate High		

Reporting Abuse/Neglect

Florida law now requires all home health agencies to inform patients and immediate family, if appropriate, of their right to report abusive, neglectful, or exploitative practices. This abuse may be physical, mental, emotional, or financial in nature. At *Matrix Home Care* our concern is the well being of our patients, as well as the community at large. To report abuse, neglect, or exploitation

please call toll free 1-800-962-2873 Abuse Hotline

Medicaid Fraud means an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to him or herself or some other person. It includes any act that constitutes fraud under applicable federal or state law as it relates to Medicaid. To Report Suspected Medicaid Fraud call toll-free **1-888-419-3456.**

To report a complaint regarding the services you receive, please call toll free: 1-888-419-3456