

Frequently Asked Questions

Urine Drug Testing

Q: Why drug test?

A: Drug abuse in the workplace puts employers at a risk for increased accidents, more absenteeism, lower productivity, and higher insurance costs. Urine testing, like all drug testing methodologies, helps to mitigate these risks by filtering out drug users from an employer's workforce as well as deterring drug use within it.

Q: What sets Quest Diagnostics apart for lab-based urine drug testing?

A: Quest Diagnostics offers reliable employee drug screening, an extensive national collection site network, and personal service and support. Every Quest Diagnostics drug testing laboratory participates in rigorous laboratory proficiency testing to maintain the highest levels of Six Sigma quality. We have established a reputation as an industry leader in workplace drug testing and test millions of urine specimens for drugs of abuse every year. We will help you select the best drug test and timing to optimize your drug testing program's success.

Q: Why is urine testing the most frequently used method for drug testing?

A: Businesses drug test their applicants and employees to minimize their exposure to the risks of workforce drug use. While all drug test specimen types – urine, oral fluid and hair – have their advantages, urine drug testing is by far the most flexible and customizable. With hundreds of different combinations of illicit and other commonly-abused drugs, order codes and cutoff levels, there's a urine drug test panel for almost any testing reason.

Q: What drug testing situations are best suited to a lab-based, urine test?

A: Urine testing is an ideal solution for every testing reason including pre-employment, random, reasonable suspicion, post-accident, return-to-duty and follow-up testing. Businesses rely on laboratory-based urine testing for its cost-effectiveness, capacity to screen for a wide variety of drug substances, both illicit and prescribed (i.e., prescription drugs, for which their use or misuse could impact workplace safety).

Q: What drugs are detected with a urine test?

A: Quest Diagnostics tests for the following drugs: amphetamines, barbiturates, benzodiazepines, cocaine, marijuana, MDMA (ecstasy) and its metabolite, methadone, opiates, oxycodone, phencyclidine (PCP) and propoxyphene, synthetic cannabinoids ("K2/Spice") and synthetic stimulants ("Bath Salts"). Additionally, we offer specialized panels such as Medical Professional Panels for a broad range of prescription drugs more accessible in the healthcare industry and a steroids panel to detect performance-enhancing drugs and anabolic steroid use.

Q: What is the detection window for a lab-based, urine drug test?

A: Urine drug testing typically detects recent drug use in the previous 24 to 72 hours.

Q: What is the standard turnaround time for a lab-based urine test?

A: Urine drug test specimens go through a two-tiered testing process at the laboratory. The initial screening is performed on one portion of the specimen and is designed to rapidly differentiate negative specimens from those that need additional testing, on a different portion of the specimen, to confirm the outcome. Negative screening results are often released within 24 hours and non-negative screens are typically released within an additional 24 to 72 hours.

Q: Can a urine drug test be beaten or adulterated?

A: While it is the most common drug testing method, urine testing is not foolproof. With our [TestSure™ specimen validity testing](#), we can help ensure the integrity of the test by measuring pH, creatinine and specific gravity (when indicated) and testing for adulterants that may be added to the urine specimen. The most common adulterants screened include oxidizing agents – such as, nitrites, chromates and halogens (e.g., bleach and iodine). Quest Diagnostics is one of the few laboratories to offer oxidant identification for some of the most common oxidizing adulterants. All “invalid results” are automatically tested twice to ensure accuracy. We also offer oxidizing adulterant identification if requested by the customer or Medical Review Officer.

Q: How is a urine drug test collected?

A: Urine drug testing requires a minimum of 30 mL of urine (45 mL for a U.S. Department of Transportation collection) collected in the privacy of a restroom. The collector pours the specimen into a bottle that is sealed with tamper-evident tape. The specimen and completed Custody and Control Form (CCF) are sent to the laboratory for testing. Quest Diagnostics collection sites maintain an on-site inventory of urine testing supplies so your donors simply need to show up with their documentation and provide their specimen.

Q: What training does a Quest Diagnostics collector receive prior to performing a urine drug test collection?

A: We hold our collection sites to the highest standards of quality and professionalism. We follow Department of Transportation (DOT) collector training protocols that include qualification training (e.g., instructional videos online collection training, and tests) as well as “mock” collections designed to ensure proper training. In addition, we validate that sites follow the standard protocols by performing audits and conducting anonymous “mystery shopper” programs. If an issue is discovered, we recommend options for immediate correction.

Q: Where do I send a donor for a urine drug test?

A: Quest Diagnostics provides access to a nationwide network of more than 8,000 drug test collection sites, including more than 1,200 company-owned and operated Quest Diagnostics Patient Service Centers and more than 1,500 preferred third-party locations. Typically, a location is conveniently located nearby.

Q: Can a donor walk in without an appointment?

A: Yes. However, appointment scheduling is recommended as it will help to reduce wait times. A donor can schedule at [QuestDiagnostics.com](https://www.questdiagnostics.com) by clicking Make an Appointment. Under Reason for testing, enter geographic information and choose drug screen and then urine. Donors can select a convenient location, date and time.

Q: Do you offer an emergency urine drug test?

A: Yes. Our nationwide network of more than 6,000 certified collectors provides around the clock access to emergency drug collections for post-accident or reasonable cause. With a nationwide network of more than 200 dispatch offices, we're there with an average response and collection time of less than two hours.

Q: Do you offer on-site urine drug tests for events such as a job fair?

A: Yes. Performing collections at your place of business or job site offers benefits including simplified logistics and the convenience of not having to coordinate the collection process. Through our mobile, on-site collection service, we make it easier for you and your employees to provide specimens for testing. Another option for testing is our [Express Results™ Online](#) instant, urine test with speed that helps to hire candidates quickly. It detects up to 11 commonly-abused drugs.

Q: Is a urine drug test approved for Department of Transportation testing?

A: Yes, urine testing is the only drug test type approved for federally-mandated drug testing. To follow standardized procedures established by the Substance Abuse and Mental Health Services Administration (SAMHSA) and the DOT, urine test results are evaluated by a Medical Review Officer after the urine specimens have been tested for five classes of drugs (amphetamines, cannabinoids, cocaine, opiates and phencyclidine) in a SAMHSA-certified laboratory. The DOT's rule [49 CFR Part 40](#) describes required collection procedures for conducting workplace drug and alcohol testing for the federally regulated transportation industry.

Q: Will a urine drug test stand up in court?

A: Quest Diagnostics has been performing urine testing for drugs of abuse for more than 25 years. From the beginning, we have stood behind every drug test result reported by our laboratory. Our results have successfully withstood legal challenges in workplace testing, military proceedings and other civil jurisdictions. Our proven track record of success supports the fact that we provide reliable, accurate urine drug testing results that you can depend on.

Q: What testing methodology is used?

A: For most urine drug tests, the initial screen is performed using Enzyme Immunoassay (EIA) methodology. EIA involves a binding reaction between the target drug and/or drug metabolite and an antibody producing a signal that is detected by automated instruments indicating whether the target compound might be present in the specimen. This technology provides fast, efficient separation of negative specimens from those that require further

testing. Confirmatory drug tests for the non-negative specimens are performed with Gas Chromatography – Mass Spectrometry (GC/MS) or Liquid Chromatography – Mass Spectrometry (LC/MS) methodology. These instruments are capable of specifically identifying and distinguishing the drug or drug metabolite from other compounds that might be present in the specimen. At the same time, they can accurately measure the concentration of the target compound.

Q: What certifications does Quest Diagnostics maintain?

A: Our laboratory certifications and accreditations include SAMHSA (urine), CAP-FDT (hair, oral fluid, and urine), Florida (hair and urine), and New York State (hair, oral fluid and urine), as applicable for the specific testing menu and customer base for each lab. When you work with Quest Diagnostics, you are partnering with a drug testing leader.

Q: Where are your laboratories located?

Quest Diagnostics has three SAMHSA-certified laboratories that offer broad testing capacity and redundancy. They are located in Atlanta, Kansas City, and Philadelphia.

Q: How are the results reported?

A: As with all laboratory-based drug testing, test results are logged into the laboratory information system and reported to the customer or Medical Review Officer by a direct interface, web reporting, confidential fax, printer or voice response.

Q: How long are urine drug test specimens maintained?

A: Laboratory test results and records are maintained for a minimum of two (2) years. Note: Specimens that test negative are destroyed after 5 days, while specimens that test positive are maintained in frozen storage for a minimum of 1 year.

Q: Where can I find information on drug usage trends in the U.S.?

A: We publish the Quest Diagnostics Drug Testing Index™ (DTI) as a public service for government, media and industry. It has been regarded as a benchmark for national drug positivity trends since first summarizing data from 1988. The strengths of the Drug Testing Index analysis include its large sample size, the longitudinal nature of the monitoring, a testing population that is generally reflective of the U.S. workforce and the quality of our company's drug testing services to confirm positive test results. The latest report and analysis can be found at QuestDiagnostics.com/dti.

Q: How much does a lab-based urine drug test cost?

A: The cost of the urine drug test will vary based upon volume and the number of drug panels selected. Also, the cost is lower if the collection takes place at a Quest Diagnostics Patient Service Center. Please contact your Sales or Account Management representative for more information.

Q: Who should I contact with questions about urine drug testing from Quest?

A: Contact your Sales or Account Management representative for more information or call our National Customer Support Center at 1.800.877.7484.