## FREE FILE FILLABLE FORMS

## Fixing XML Errors

This Document will assist you with resolving your XML schema validation errors by helping you understand XLM error message and showing you how to search for specific XML errors.

The easiest way to resolve the problem is to search this document for the error and apply the suggested solution. If your search does not find your issue, then review the section on Understanding Your Error Message.

## How to Search for a Solution

Every error has an Xpath that begins with text similar to this:

"Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:"

When performing a search, **exclude the beginning error text and any bracketed numbers in your search**. Your search should only include parts of the Xpath text that are unique.

For example, if you received this error

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS4562[1]/efile:MoreThanHalfBusinessUseProp [1]/efile:MethodAndConvention[1]

The parts of your unique text would be: (1) IRS4562, (2) MoreThanHalfBusinessUseProp and (3) MethodAndConvention

## Do this:

- Hold down your Ctrl Key, hit the F key and your search box will appear
- Copy and paste one part of unique text in the search box and hit your "Enter Key"
- This document is searched and the first instance of your unique text is located
- Your possible solution will appear in the box to the right of the Xpath error text
- Hitting the "Enter" key again may result in finding additional instances of your unique text and other possible solutions
- Enter additional parts of unique text and repeat the process until you locate your error

**If your search does not find your error and solution,** you can review the next pages on Understanding Your XML Error Message. If you cannot resolve your XML Error, use the link at the bottom of this document to contact us.

## **Understanding Your XML Error Message**

The email informing you of your rejected return contains information you can use to resolve your rejection. It may look complicated, but it's not.

- **CVC** Provides information on **why** you have the error
- Xpath Generally specifies where you have the error

If you take some time to deconstruct the message in your rejection email, you should be able to fix the error and have your return accepted.

## **How to Use This Information:**

- 1. Look for the cvc error information, in the five listed below. The cvc information will after this text in your rejection email, "Business Rule X0000-005 The XML data has failed schema validation."
- 2. Review the explanation of the cvc error we provide
- 3. Review the associated Xpath explanation we provide
- 4. Apply the cvc and Xpath explanations to your error

## The Five Common Errors and Their Explanations

- <u>cvc-complex-type</u>
- cvc-maxInclusive-valid
- cvc-enumeration-valid
- cvc-minInclusive-valid
- cvc-datatype-valid

If you cannot resolve your XML Error after understanding its parts, click here.

cvc-complex-type - The information before the "is expected" phrase is missing or incomplete

- Example: One of {"http:www.irs.gov/efile":ControlNumber,"http://www.irs.gov/efile": EmployeeName}' is expected.
- The control number or the employee's name is missing on a form.
- The Xpath will identify the form as a W2 Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:EmployeeUSAddress[1]
- In this example, look at the W2s for the missing or incomplete information.

**cvc-maxInclusive-valid** – The number in quotes, shown after the word 'Value' is greater than the largest acceptable number.

- Example: Value '**4101**' is not facet-valid with respect to maxInclusive '**2500**' for type '#AnonType\_StudentLoanInterestDedAmtIRS1040Type'.
- The number shown after 'maxinclusive' (2500) is the largest is the largest acceptable number
- The Xpath will identify the form as 1040 and the amount entered for Student Loan Interest Deduction
  - Field/X path:/efile: Return [1]/efile: Return Data [1]/efile: IRS 1040 [1]/efile: Student Loan Interest Ded Amt [1]

In this example, look on the Form 1040 for the number "4101" and correct it by entering a value of 2500 or less.

**cvc-enumeration-valid** – The value or data entered does not match the expected information. "**not facet-valid with**" is typically followed by an "enumeration" or list of acceptable information that could be put in place of the information entered (or not entered).

- Example: Value 'NULL' is **not facet-valid with** respect to enumeration '[ROLLOVER, QCD, HFD]'.
- The value, NULL, which means "nothing" is incorrect. This means nothing was in an area where something was expected. The enumeration, in brackets, lists what is acceptable. If you entered information that is not from the list of acceptable values, what you entered would appear in place of "NULL"
- The Xpath will identify the form as the 1040 and information about IRA Distributions Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:IRADistributionsLiteralCd[1]

In this example, look on Form 1040 and the line for IRA Distributions. There would be a blank area, where the information on the IRA Distribution should be. Correct the problem by entering something from the acceptable list of values, in the blank area.

**cvc-minInclusive-valid** – The number in quotes, shown after the word '**Value**' is less than the smallest acceptable number.

- Example: Value '-19158' is not facet-valid with respect to minInclusive '0' for type 'USAmountNNType'.
- The number shown after 'minInclusive' (0) is the smallest acceptable number. A negative number is less than zero and not permitted.
- The Xpath will identify the form as 8582 and the Rental Realty Loss Limit Amount Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS8582[1]/efile:RentalRealtyLossLimitA mt[1]

In this example, look on Form 8582 for the number "-19158" and correct it by entering a zero or positive number.

**cvc-datatype-valid** – What you entered (or didn't enter) is not a valid value. The phrase 'is not a valid value for' is usually followed by the word 'date' or 'integer'.

- If you see 'integer', you did not enter a number when one was expected. Many times the missing 'integer' is '0' (zero).
- If you see 'date', the date is incorrect or not in the correct format.
- Example: "is not a valid value for 'integer'. The quotation mark seen before the word "is" is not a double quotation mark. It is a pair of single quotation marks with nothing between. The error occurred because nothing was entered where a number should be.
- The Xpath will identify the form as 1040A and the Estimated Tax Payment Amount line Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040A[1]/efile:EstimatedTaxPayment sAmt[1]

In this example, look on Form 1040A for the missing estimated tax payment and correct the error.

The table below is searched for unique text (left) and a possible solution (right).

Xpath	Possible Solution(s)
Business Rule X0000-	Error
<b>005</b> - The XML data has	Check Form W-2, Box C. You have entered incorrect or missing information.
failed schema validation.	Solution
Field/Xpath:/efile:Retur	Box C is for employer information. The first two lines are for the business name.
n[1]/efile:ReturnData[1]	If your Employer's Name fits on the first line, do not use the second business name
/efile:IRSW2[1]/efile:E	line.
mployerUSAddress[1]/e file:City	The Employer's Address Line is the third line in Box C and must contain a minimum of three characters. Make sure you place the correct information in the correct area.
	Review all W-2s for correct entry of Employer information.
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current
	date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you
D 1 V0000	are making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b> <b>005</b> - The XML data has	<b>Error</b> Check STEP 2 Section 2 Box B. You have entered incorrect or missing information.
failed schema validation.	Check STEP 2 Section 2 box b. Tou have entered incorrect of missing information.
cvc-complex-type.2.4.a.	Solution
Invalid content was	Enter a number in Box B if you have federal withholding from documents other than
found starting with	Forms W-2, W2-Gs or 1099-R.
element 'WithholdingAmt'. One	Delete or add information in Box B, as necessary
of	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current
'{"http://www.irs.gov/ef	date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if
ile":WithholdingCd}' is	you are making an electronic payment you must re-date that section.
expected.	
Field/Xpath:/efile:Retur	
n[1]/efile:ReturnData[1]	
/efile:OtherWithholding	
Statement[1]/efile:Other	
WithholdingStmt[1]/efil e:WithholdingAmt[1]	
Business Rule X0000-	Error
<b>005</b> - The XML data has	Check Form W2 Box C. You have entered incorrect or missing information.
failed schema validation.	
Field (Versale /aCla Dates	Solution
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]	<ul> <li>Box C has specific fields where the employer's name, street address, city, state and zip code are placed.</li> </ul>
/efile:IRSW2[1]/efile:E	<ul> <li>Use the TAB Key to ensure you see and input the information into the correct fields.</li> </ul>
mployeeName	
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current
	date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Business Rule X0000-	Error
<b>005</b> - The XML data has	Check Form 1040EZ Line 9. You have entered incorrect or missing information.
failed schema validation.	
TI 11/W -1 / 62 5	Solution
Field/Xpath:/efile:Retur	There are two small grey areas located to the left of the number 9, which are specific to requesting an extension.
n[1]/efile:ReturnData[1] /efile:IRS1040EZ[1]/efil	<ul> <li>to requesting an extension.</li> <li>The first of the two fields can only have the text FORM 4868.</li> </ul>
e:RequestForExtensionA	<ul> <li>The first of the two fields can only have the text FORM 4000.</li> <li>The second of the two fields equals the total of taxes paid using Form 4868 as well as</li> </ul>
mt[1]/@requestForExte	other payment methods.
nsionCd	<ul> <li>Correcting or removing entries from these fields will resolve the problem.</li> </ul>

	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b>	
	Error
<b>005</b> - The XML data has	Check Schedule A Line 28, Other Miscellaneous Deductions. You have entered incorrect or
failed schema validation.	missing information.
lanea senema vanaation.	mooning moonington.
Field/Xpath:/efile:Retur	Solution
n[1]/efile:ReturnData[1]	To put an expense on line 28, you must first enter information about the expense in
/efile:OtherMiscDeducti	the associated grey areas to the left of your column of numbers.
onsStmt[1]/efile:Miscell	Enter a description of the expense in the first area.
aneousDeduction[1]/efil	Enter your associated expense amount in the second area.
e:TypeOfMiscellaneousD	
	Select "Do the Math".
eduction	
	<b>Note</b> : If you are reporting gambling losses as an Other Miscellaneous Deduction, you must
	, , , , , , , , , , , , , , , , , , , ,
	report GAMBLING WINNINGS on Form 1040, Line 21. To the right of the caption, "Other
	Income, List type and amount" there are two gray Tax Literal boxes. Enter GAMBLING
	WINNINGS in the first gray box and enter the amount of GAMBLING WINNINGS in the gray
	box to the right. Then click "Do the math" on the bottom of the screen. Note: If you do not
	write in GAMBLING WINNINGS as shown above, you return will reject again.
	Write in dambling winnings as shown above, you return win reject again.
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current
	date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if
	you are making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has	Check Schedule A Line 23, Other Expenses. You have entered incorrect or missing
failed schema validation.	information.
Field/Xpath:/efile:Retur	Solution
n[1]/efile:ReturnData[1]	<ul> <li>To put an expense on line 23, you must first enter information about the expense in</li> </ul>
/efile:OtherExpensesStat	the associated grey areas to the left of your column of numbers. The information you
ement[1]/efile:OtherExp	
	have in those areas is incomplete or missing.
ense[1]/efile:Descriptio	<ul> <li>Enter a description of the expense in the first area.</li> </ul>
n	<ul> <li>Enter your associated expense amount in the second area.</li> </ul>
	Select "Do the Math".
	Solder Bothe Math
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current
	date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you
	are making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has	Check Form 1040 Line 9a / 9b and Form 1040 Line 44a. You have entered incorrect or
failed schema validation.	missing information.
lanea senema vanaation.	missing mior mation.
Field (Venth /-File Det	Colutions
Field/Xpath:/efile:Retur	Solutions
n[1]/efile:ReturnData[1]	There are three causes for this error
/efile:IRS1040[1]/efile:	
QualifiedF8814Cd	1. You have mistakenly entered information in the small grey areas for lines 9a or 9b
	(remove it) or,
	2. You have incorrectly checked the box for Form 8814 and entered an amount on line
	44a (uncheck it)
	3. You have correctly checked the box for Form 8814 and entered an amount on line
	44a, but failed to complete or attach Form 8814.

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSW2[1]/efile:W agesAmt

## **Error**

Check Form W-2, Box E and/or Box F. You have entered incorrect or missing information.

- Boxes E and F are for employee information.
- The Employee Name and/or Employee Address information is missing.
- Use the "TAB" key to ensure you see proper places to enter the information.
- Review all W-2s for correct entry of Employer information.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8283[1]/efile:I nformationOnDonatedPr operty[1]/efile:USAddre ssOfDoneeOrganization[ 1]/efile:AddressLine1

## Error

Check Form 8283 Part I. You have entered incorrect or missing information.

## Solution

- Part I, Sections A, B, C, D and E contain three lines.
- The first line should list the name of the organization.
- The second line should contain the street address.
- The third line has 3 fields. The first field is the city. Tab to the second field, which should be the 2 character state abbreviation. Tab to the third field, which is the zip code.

Make your corrections. Before you e-file your return, go to Step 2, scroll down, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8283[1]/efile:I nformationOnDonatedPr operty[1]/efile:USAddre ssOfDoneeOrganization[ 1]/efile:City

## Error

Check Form 8283 Part I. You have entered incorrect or missing information.

## Solution

- Part I, Sections A, B, C, D and E contain three lines.
- The first line should list the name of the organization.
- The second line should contain the street address.
- The third line has 3 fields. The first field is the city. Tab to the second field, which should be the 2 character state abbreviation. Tab to the third field, which is the zip code.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

There is missing or invalid Signature PIN. Check STEP 2, Section 4.

## Field/Xpath:/efile:Retur

n[1]/efile:ReturnHeader [1]/efile:PrimarySignatu re

## Solution

- Go to Step 2 Section 4 and enter a five-digit PIN for the primary taxpayer
- The Signature PIN must be 5 digits
- Make your corrections.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Check Form 8863 Line 20 and / or Line 21. You have entered incorrect or missing information.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8863[1]/efile:S tudentAndEducationalIn stnGrp[1]/efile:StudentS SN

## Solution

There are two causes for this error:

- Line 20 There are two name fields located in Line 20- one for the first name and one for the last name.
- When you enter the student's name on line 20, enter it the same way you entered on Form 1040.
- Place the student's first name in the first field and use the tab key to move to the next field where you enter the last name.
- Line 21 You entered the Social Security Number incorrectly.
- Make your corrections.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

Check Form 8863 Line 20 and / or Line 21. You have entered incorrect or missing information.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentAndEducationalInstnGrp[1]/efile:StudentName[1]/efile:PersonLastName

## Solution

There are two causes for this error:

- Line 20 There are two name fields located in Line 20- one for the first name and one for the last name.
- When you enter the student's name on line 20, enter it the same way you entered on Form 1040.
- Place the student's first name in the first field and use the tab key to move to the next field where you enter the last name.
- Line 21 You entered the Social Security Number incorrectly.
- Make your corrections.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## **Error**

Check Form 1099-R (Payer Information). You have entered incorrect or missing information.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1099R[1]/efile: RecipientsIdNumber

## **Solution**

One or more of these fields contains the error:

- The payer federal ID number is missing
- The payer name is missing
- Part of the payer address is missing
- The payer state abbreviation is incorrect
- Make your corrections.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

Check Form 1040 Line 73. You have entered incorrect or missing information.

## Solution

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040[1]/efile:C reditForRepaymentCd

You have an invalid entry in one the grey areas to the left of line 73.

- There is a drop down menu to select a description of the credit for repayment.
  - If you do not make a selection from the menu, *do not* place a number in the box below the menu.
- Make your corrections.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSW2[1]/efile:Ot herDeductsBenefits[1]/e file:Description

Check Form W2 Box 14 (Other). You have entered incorrect or missing information.

## Solution

Box 14 of the Form W-2 has four lines with two columns. One column is for a description and the corresponding column is for an amount

- Descriptions are entered in the first column.
- Amounts are entered in the second column.
- You cannot have a description without a corresponding amount.
- You cannot have an amount without a corresponding description.
- Make your corrections.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'Amount'. One '{"http://www.irs.gov/ef

ile":Description}' is expected.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSW2[2]/efile:Ot herDeductsBenefits[1]/e file:Amount

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8889[1]/efile:T otalHSADistributionAmt

Check Form W2 Box 14 (Other). You have entered incorrect or missing information.

Box 14 of the Form W-2 has four lines with two columns. One column is for a description and the corresponding column is for an amount.

- Descriptions are entered in the first column.
- Amounts are entered in the second column.
- You cannot have a description without a corresponding amount.
- You cannot have an amount without a corresponding description.
- Make your corrections.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Error**

Check Form 8889 Line 1. You have entered incorrect or missing information.

## Solution

- There are two (2) radio buttons on line one.
- One of those radio buttons *must* be selected.
- Review the instructions for Form 8889 to determine the action to take.
- Make your corrections.

**Note:** If the Death of Account Beneficiary provision applies to you and you are not required to complete Part I, You will not be able to e-file your return with form 8889. Print and mail the return.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8889[1]/efile: **HSAEmployerContributi** onAmt

you are making an electronic payment you must re-date that section.

## Error

Check Form 8889 Line 1. You have entered incorrect or missing information.

## Solution

- There are two (2) radio buttons on line one.
- One of those radio buttons **must** be selected.
- Review the instructions for Form 8889 to determine the action to take.
- Make your corrections.

**Note:** If the Death of Account Beneficiary provision applies to you and you are not required to complete Part I, You will not be able to e-file your return with form 8889. Print and mail the return.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'EmployeeUSAddress'. One of '{"http://www.irs.gov/ef ile":ControlNumber, "http://www.irs.gov/efil e":EmployeeName}' is

## Error

Check Form W-2, Box E and/or Box F. You have entered incorrect or missing information.

## Solution

- Boxes E and F are for employee information.
- The Employee Name and/or Employee Address information is missing
- Use the "TAB" key to ensure you see proper places to enter the information.
- Review all W-2s for correct entry of Employer information.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## /efile:IRSW2[1]/efile:E mployeeUSAddress

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1]

expected.

**Business Rule X0000-005** - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'ZIPCode'. One

## '{"http://www.irs.gov/ef ile":State}' is expected

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSW2[2]/efile:E mployeeUSAddress[1]/e file:ZIPCode[1]

## Error

Check Form W2 Box C. You have entered incorrect or missing information.

## **Solution**

- Box C has specific fields where the employer's name, street address, city, state and zip code are placed.
- The first two lines are for the business name. If your Employer's Name fits on the first line, do not use the second business name line.
- The Employer's Address Line is the third line in Box C and must contain a minimum of three characters.
- The employer's city goes on the next line.
- The employer's state and zip code go on the last and may be missing.
- Use the TAB Key to ensure you see and input the information into the correct fields.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

Check Form W2 Box A. You have entered incorrect or missing information.

Field/Xpath:/efile:Retur
n[1]/efile:ReturnData[1]
/efile:IRSW2[1]/efile:E
mployerEIN

## Solution

• Box A - The employee Social Security Number is missing

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSW2[1]/efile:E mployerNameControl

## Error

Check Form W2 Boxes B and C. You have entered incorrect or missing information.

## Solution

There are two causes:

- 1. W-2, Box B The Employer EIN is missing, and / or
- 2. W-2, Box C
- The first two lines are for the business name. If your Employer's Name fits on the first line, do not use the second business name line.
- When determining the business name control, omit 'The' when it is followed by more than one word. Include the word 'The' when it is followed by only one word.
- The Employer's Address Line is the third line in Box C and must contain a minimum of three characters.
- Place the City, State and zip code in the proper areas of the 4th line in Box C

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur

n[1]/efile:ReturnData[1]

/efile:IRS4562[1]/efile:

MoreThanHalfBusinessU

seProp[1]/efile:Method

AndConvention

## **Error**

Check Form 4562 Line 26(g). You have entered incorrect or missing information.

## Solution

Method/Convention - The way to enter the Method and Convention is to use a hyphen between the Method and Convention (e.g. "150 DB-HY") without the quotes

- See the instructions for line 19, columns (e) and (f).
- Write "200 DB," "150 DB," or "S/L," for the depreciation method, and "HY," "MM," or "MQ," for half-year, mid-month, or mid-quarter conventions, respectively.
- For property placed in service before 1987, write "PRE" if you used the prescribed percentages under ACRS.
- If you elected an alternate percentage or if you are required to depreciate the property using the straight-line method, enter "S/L."

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

005 - The XML data has failed schema validation. cvc-enumeration-valid. Value 'XXXXX' is not facet-valid with respect to enumeration '[SINGLE FAMILY RESIDENCE, MULTI-FAMILY RESIDENCE, VACATION/SHORTTERM RENTAL, COMMERCIAL, LAND, ROYALTIES, SELF-

RENTAL]'. It must be a

## Error

Check Schedule E, Part I, Line 1b. You have entered incorrect or missing information.

## Solution

Method/Convention - The way to enter the Method and Convention is to use a hyphen between the Method and Convention (e.g. "150 DB-HY") without the quotes

- Lines A, B or C in 1b can only contain the description of the property ("SINGLE FAMILY RESIDENCE, MULTI-FAMILY RESIDENCE, VACATION/SHORT-TERM RENTAL, COMMERCIAL, LAND, ROYALTIES, SELF-RENTAL" and not "1, 2, 3, 4, 5, 6, 7, 8").
- "Other" or "8" is not a value that can be place into the field. If your property type is "Other", you must leave 1b blank.
- Enter a description of your "Other" property in the field to the right of "8" Other (describe)" on the form.

value from the enumeration.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PropertyRealEstAndRoyaltyGroup[1]/efile:PropertyType

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation. cvc-enumeration-valid. Value 'XXXX' is not facetvalid with respect to enumeration '[AL, AK, AS, AZ, AR, CA, CO, MP, CT, DE, DC, FM, FL, GA, GU, HI, ID, IL, IN, IA, KS, KY, LA, ME, MH, MD, MA, MI, MN, MS, MO, MT, NE, NV, NH, NJ, NM, NY, NC, ND, OH, OK, OR, PW, PA, PR, RI, SC, SD, TN, TX, VI, UT, VT, VA, WA, WV, WI, WY, AA, AE, AP]'. It must be a value from the enumeration.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PropertyRealEstAndRoyaltyGroup[1]/efile:PropertyUSAddress[1]/efile:State[1]

## **Business Rule X0000-**

**005** - The XML data has failed schema validation. cvc-complex-type.2.4.d. Invalid content was found starting with element 'LifetimeQualifiedExpen sesAmt'. No child element is expected at this point.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentAndEducationalInstnGrp[1]/efile:LifetimeQualifiedExpensesAmt

## **Error**

Check Schedule E, Part I, Line 1a. You have entered incorrect or missing information.

## Solution

• Lines A, B or C must contain a valid state abbreviation. The valid state abbreviations are listed in your error message. (AL, AK, AS, etc.).

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## Error

Check page 2 of Form 8863, Education Credits. You claimed both the American Opportunities Credit (lines 27 through 30), and Lifetime Learning Credit (Line 31). Your return rejected because you may not claim both credits on the Form 8863.

## **Solution**

- Remember to complete first Page 2 Part III of the Form 8863.
- You cannot have both American Opportunities Credit (lines 27 through 30), and Lifetime Learning Credit (line 31) present on page 2 for the same student. You may take the American Opportunity Credit, if the student qualifies, or the Lifetime Learning credit.
- You must delete one of the credits. If you are just electing to claim the American Opportunity Credit (AOC), then you should enter amounts on lines 27 thru 30 of the Form 8863 and then leave line 31 blank. Select "Do the Math" and Line 30 from page 2, transfers to Line 1 of the 8863, for the student claiming the AOC.
- Conversely, if you are only claiming the Lifetime Learning Credit, (LLC) then you should only show an amount on line 31 of page 2 the Form 8863.
- Select "Do the Math" and line 31 transfers to Line 10, for the students taking the LLC.
- Review the instructions for 8863 for more information. Please correct the errors as described.

	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
Business Rule X0000-	Error
<b>005</b> - The XML data has	You have entered incorrect or missing information on Form 2441, Part I.
failed schema validation.	, , , , ,
	Solution
Field/Xpath:/efile:Retur	Your error is going to be in one or more of these areas.
n[1]/efile:ReturnData[1]	
/efile:IRS2441[1]/efile:C areProviderGrp[1]/efile: USAddress	• Line 1(a) has specific fields where you place the Care Provider's name. There are actually two fields on that line. The first field is where you would enter a Person's First Name, and the second field is where you would enter a Person's Last Name or a Business Name.
	• Line 1(b) has specific fields where you enter the street address, city, state and zip code. You must place this information into the correct fields and make sure you use the proper abbreviation for the state.
	• Line 1(c) has fields to enter an SSN and an EIN. If your Care Provider is a person, use the upper field to enter the SSN. If your Care Provider is a business, use the lower field to enter the business EIN.
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has failed schema validation.	Check Form 2555, Line 12b. You have entered incorrect or missing information.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS2555[1]/efile:F	Solution Line 12b of the Form 2555 has two literals fields for data entry. The line reads, If "Yes," who and for what period"?
amilyLivingWithTaxpaye rAbroad[1]/efile:Family RelationshipCd	<ul> <li>The first field is to the immediate right of the arrow. This is the field to enter the relationship of the individual. Only one relationship is allowed, so enter the closest relationship to you (such as CHILD or SPOUSE).</li> </ul>
	<ul> <li>The second field is for the description, which is limited to 25 characters. This is where you may enter the time. Only enter letters and numbers in the description field, do not enter punctuation</li> </ul>
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section
Business Rule X0000- 005 - The XML data has	Error You have added and incorrect form (Form 1099R) to your return.
failed schema validation.	
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1099R	Solution Although the program allows the addition of Form 1099R to the 1040EZ return, the instructions for Form 1040EZ indicate the 1099R can only be included with Form 1040A or Form 1040.
	<ul> <li>Delete Form 1099R from your Form 1040EZ, or</li> <li>Start over with Form 1040 or Form 1040A.</li> </ul>
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PartnershipOrSCorpGroup[2]/efile:PartnershipSCorpCd

## Error

Check Schedule E, Part II, Line 28b. You have entered incorrect or missing information.

## Solution

- Line 28 column (b) will only accept an upper case "P" or "S."
- Remove any invalid character(s) from column 28(b) and replace it with a valid character.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation. cvc-complex-type.2.4.b. The content of element 'TaxpayerBonaFideResG rp' is not complete. One of

'{"http://www.irs.gov/ef ile":BonaFideResidenceE ndDt,

"http://www.irs.gov/efil e":BonaFideResidenceCo ntinuedCd}' is expected.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS2555[1]/efile:TaxpayerBonaFideResGrp[1]/efile:BonaFideResidenceBeginDt

## **Error**

Check Form 2555, Part II, Line 10. You have entered incorrect or missing information.

## **Solution**

- Line 10 must contain a residence begin and end date.
- Enter the dates your bona fide residence began and ended.
- If you are still a bona fide resident, enter "Continues" in the space for the date your bona fide residence ended. (Caution: Do not use the quotation marks)

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSPayment[1]/efi le:RequestedPaymentDa te

## Error

Check STEP 2, Section 5, "How to pay your taxes due". You have entered incorrect or missing information.

## Solution

Your return rejected for one of these reasons:

- 1. You did not include a daytime phone number in the designated area, or
- 2. The date to make a withdrawal from your financial institution was before your e-file date
- 3. You failed to put a ten digit daytime phone number in the Electronic Funds Withdrawal area

**Note**: If you have already paid what you owe (a zero balance due on your 1040 form); you should delete any information you have in Step 2 Section 5.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

Check Form 5329, line 2. You have entered incorrect or missing information.

# Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS5329[1]/efile:EarlyDistriExceptionReas onCd Business Rule X0000-005 - The XML data has

## Solution

- Line 2 has a small gray area, which appears before the column of numbers, where you enter a two-digit code.
- **Do not** enter any data into this area unless the form instructions tell you to do so.
- The only acceptable codes for line 2 are 01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11 and 12. You must enter two digits, e.g. "04" and not "4."

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

**005** - The XML data has failed schema validation.

Error

Check STEP 2, Section 3. You have entered incorrect or missing information.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnHeader [1]/efile:SelfSelectPIN[1]/efile:PrimaryPriorYear PIN

## **Solution**

The prior-year Personal Identification Number (PIN) or Adjusted Gross Income (AGI) you entered does not match what the IRS has in its records.

- Your AGI must or you need to get an Electronic Filing PIN.
- If you need assistance getting last year's AGI or PIN, you may call the IRS toll free at (800) 829-1040 and press # 2. To get your Electronic Filing PIN, access <a href="https://www.irs.gov/Individuals/Electronic-Filing-PIN-Request">https://www.irs.gov/Individuals/Electronic-Filing-PIN-Request</a> or call IRS Toll Free number at 1-866-704-7388 and follow the instructions on the automated system.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

**Error** 

Check Form 2555EZ Line 15. You have entered incorrect or missing information.

## Solution

- Your entry on this line cannot exceed 1.000.
- Refer to the instructions for this form and line to correct your entry.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS2555EZ[1]/efil e:ForeignEarnedIncExcl usionPct

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## **Error**

Check Form 2555, Line 35. You have entered incorrect or missing information.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS2555[1]/efile:F oreignEarnedIncExclusi onPct

## **Solution**

- Your entry on this line cannot exceed 1.000.
- Refer to the instructions for this form and line to correct your entry.

After you correct the errors, resubmit your return by clicking the e-file button again. Remember to put the current date on the Step 2 page before submitting your return again. The current date is the day you intend to e-file the return again Also, if you are making an electronic payment, you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

Check Form 8863, Line 22(a) or (b). You have entered incorrect or missing information.

## Solution

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentAndEducationalIn

- There are separate entry fields for City, State and ZIP Code on these lines, where the educational institution address is entered.
- You must enter the proper information in each of these fields.
  - The best way to identify these fields is by using the Tab Key.

stnGrp[1]/efile:Educatio nalInstitutionGroup[1]/ efile:USAddress[1]/efile:

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

## **005** - The XML data has

## Error

Check Form 8863, Line 22(a) or (b). You have entered incorrect or missing information.

failed schema validation.

## Solution

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8863[1]/efile:S tudentAndEducationalInstnGrp[2]/efile:Educatio nalInstitutionGroup[1]/ efile:USAddress[1]/efile: CityNm[1]

- There are separate entry fields for City, State and ZIP Code on these lines, where the educational institution address is entered.
- You must enter the proper information in each of these fields.
- The best way to identify these fields is by using the Tab Key.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## **Error**

Check Form 1040 Line 9a / 9b and Form 1040 Line 44a. You have entered incorrect or missing information.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040[1]/efile: OrdinaryF8814Cd

## **Solutions**

There are three causes for this error

- 1. You have mistakenly entered information in the small grey areas for lines 9a or 9b (remove it) or.
- 2. You have incorrectly checked the box for Form 8814 and entered an amount on line 44a (uncheck it)
- 3. You have correctly checked the box for Form 8814 and entered an amount on line 44a, but failed to complete or attach Form 8814

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation. cvc-enumeration-valid. Value;XXXXX; is not facet-valid with respect to enumeration;[SON, DAUGHTER, GRANDCHILD. GRANDPARENT. PARENT, FOSTER CHILD, STEPCHILD, SISTER, BROTHER, AUNT, UNCLE, NIECE, NEPHEW, NONE, HALF BROTHER, HALF SISTER, STEPBROTHER, STEPSISTER, OTHER]:. It must be a value from the

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040A[1]/efile:

enumeration.

Check Form 1040A Line 6c. You have entered incorrect or missing information.

## Solution

Valid relationships are: SON, DAUGHTER, GRANDCHILD, GRANDPARENT, PARENT, FOSTER CHILD, STEPCHILD, SISTER, BROTHER, AUNT, UNCLE, NIECE, NEPHEW, NONE, HALF BROTHER, HALF SISTER, STEPBROTHER, STEPSISTER, OTHER

DependentInformations[	
1]/efile:DependentRelati	
onship[1]	
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has	Check Form 1040A, Line 6c. You have entered incorrect or missing information.
failed schema validation.	
cvc-complex-type.2.4.a.	Solution
Invalid content was	Every dependent listed requires a first name
found starting with	A dependent first name is missing
element	
;DependentRelationship;	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current
. One of;{"	date ("Today's date"). Today's date is the day you intend to e-file the return again. If making
http://www.irs.gov/efil	an electronic payment you must re-date that section.
e	
":DependentFirstName};	
is expected.	
_	
Field/Xpath:/efile:Retur	
n[1]/efile:ReturnData[1]	
/efile:IRS1040A[1]/efile:	
DependentInformations[	
1]/efile:DependentRelati	
onship[1]	
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has	Check Form 1040 Line 6c. You have entered incorrect or missing information.
failed schema validation.	
cvc-enumeration-valid.	Solution
Value ;XXXXX; is not	• Valid relationships are: SON, DAUGHTER, GRANDCHILD, GRANDPARENT, PARENT,
facet-valid with respect	FOSTER CHILD, STEPCHILD, SISTER, BROTHER, AUNT, UNCLE, NIECE, NEPHEW,
to enumeration ;[SON,	NONE, HALF BROTHER, HALF SISTER, STEPBROTHER, STEPSISTER, OTHER.
DAUGHTER, STEPCHILD,	
FOSTER CHILD,	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current
BROTHER, SISTER,	date ("Today's date"). Today's date is the day you intend to e-file the return again. If making
STEPBROTHER,	an electronic payment you must re-date that section.
STEPSISTER, HALF	
BROTHER, HALF SISTER,	
GRANDCHILD, NIECE,	
NEPHEW, PARENT,	
GRANDPARENT, AUNT,	
UNCLE, OTHER, NONE];.	
It must be a value from	
the enumeration	
Field/Xpath:/efile:Retur	
n[1]/efile:ReturnData[1]	
/efile:IRS1040[1]/efile:	
DependentInformations[	
1]/efile:DependentRelati	
onship[1]	
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has	Check Form 1040, Line 6c. You have entered incorrect or missing information.
failed schema validation.	
cvc-complex-type.2.4.a.	
Invalid content was	Solution
found starting with	Every dependent listed requires a first name.
element	A dependent first name is missing.

;DependentRelationship; . One of:{" Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current http://www.irs.gov/efil date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section ":DependentFirstName}: is expected. Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040[1]/efile: DependentInformations[ 1]/efile:DependentRelati onship[1] **Business Rule X0000-**Error **005** - The XML data has You have entered incorrect or invalid Address information. Check Form 1040. failed schema validation. cvc-complex-type.2.4.a. Solution Invalid content was • There is no entry in the City field of your Form 1040. found starting with element 'State'. One of Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current '{"http://www.irs.gov/ef date ("Today's date"). Today's date is the day you intend to e-file the return again. If making ile":AddressLine2. an electronic payment you must re-date that section. "http://www.irs.gov/efil e":City}' is expected. Field/Xpath:/efile:Retur n[1]/efile:ReturnHeader [1]/efile:Filer[1]/efile:U SAddress[1]/efile:State **Business Rule X0000-Error 005** - The XML data has Check Schedule EIC. You have entered incorrect or missing information. failed schema validation. cvc-complex-type.2.4.a. Solution Invalid content was • One or more children's SSNs were not entered on schedule EIC. found starting with element Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current 'ChildYearOfBirth'. One date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section. '{"http://www.irs.gov/ef ile":QualifyingChildSSN, "http://www.irs.gov/efil e":DiedLiteralCd}' is expected. Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040ScheduleE IC[1]/efile:QualifyingChi ldInformation[2]/efile:C hildYearOfBirth **Business Rule X0000-**Error **005** - The XML data has Check Form 1040A, Line 37. You have entered incorrect or missing information. failed schema validation. cvc-datatype-valid.1.2.1. Solution " is not a valid value for You have an invalid entry in one of the two small grey boxes on line 37

The first area should contain your former spouse's SSN

'integer'.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040A[1]/efile: EstimatedTaxPaymentsA mt

- Second area should contain the letters DIV.
- See the form instructions.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section

## **Business Rule X0000-**

005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'TotalQualifiedExpenses Amt'. One of '{"http://www.irs.gov/efile":StudentName}' is expected.

## Error

Check Form 8917 Line 1 a, b and c. You have entered incorrect or missing information.

## Solution

- Review your entries in these areas.
- Use the Tab key to make sure the student's first and last names are enter in the proper area.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8917[1]/efile:S tudent[1]/efile:TotalQua lifiedExpensesAmt[1]

## **Business Rule X0000-**

005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'HDHPSelfOnlyCoverageI nd'. One of '{"http://www.irs.gov/efile":PersonName, "http://www.irs.gov/efile":RecipientsSSN}' is expected.

## Error

Check Form 8889 for missing entity information. You have entered incorrect or missing information.

## **Solution**

The taxpayer's name and social security number are not on the Form 8889.

- The primary taxpayer's name/SSN wills auto-fill when the form is select.
- When adding Form 8889, there are two to select from; "Taxpayer" and "Spouse."
- If you pick the "Spouse" form and there is no spouse on the return, the name and SSN will not auto-fill.
- You cannot manually enter INFORMSTION into an auto-fill area.
- Print out the form so you have the figures.
- Then delete the 8889.
- Go back to add/view forms, and reselect the 8889 (taxpayer).

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section

## **Business Rule X0000-**

nd[1]

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]

/efile:IRS8889[1]/efile: HDHPSelfOnlyCoverageI

**005** - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'SectionB'. One of '{"http://www.irs.gov/ef ile":Name,

"http://www.irs.gov/efil

## Frror

Check Schedule SE, Section B. You have entered incorrect or missing information.

## Solution

You added the wrong Schedule SE and the name and / or the SSN is missing from the top of Section B.

- There are "Taxpayer" and "Spouse" Schedule SE forms.
- If you pick the "Spouse" Schedule SE and there is no spouse on the return the required information (taxpayer name, SSN, etc.) will not appear on the form and cause this error.
- Delete the Spouse form and choose the taxpayer form.

e":SSN}' is expected. Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] an electronic payment you must re-date that section /efile:IRS1040ScheduleS E[1]/efile:SectionB[1] **Business Rule X0000-**Error **005** - The XML data has You first and last name are missing from the top of the 8606. Check 8606, Nondeductible failed schema validation. IRAs. cvc-complex-type.2.4.a. Invalid content was Solution found starting with From the "Add / View" menu, you may select the "Taxpayer" or the "Spouse" 8606 element form. If you pick the "Spouse" form(s) and there is no spouse on the return the 'NondedIRACurrTYNond required information (taxpayer name, SSN, etc.) will not appear on the form and edContriAmt'. One of cause this error. If you chose the spouse form(s), delete them and choose the '{"http://www.irs.gov/ef taxpayer form(s). If you selected the taxpayer form(s), enter the required ile":NondedIRATxpvrWit hIRASSN}' is expected. information on the form. After you have made the correction you will need to resubmit your return by going to step 2 Field/Xpath:/efile:Retur on "Efile your Tax Forms". Before you e-file your return, go to Step 2, scroll down to Section n[1]/efile:ReturnData[1] 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the /efile:IRS8606[1]/efile: NondedIRACurrTYNond return again. If making an electronic payment you must re-date that section. edContriAmt[1] **Business Rule X0000-**Error **005** - The XML data has Check Form 8606, Nondeductible IRAs. You first and last name are missing from the top of failed schema validation. the Form 8606. cvc-pattern-valid. Value '\_' is not facet-valid with Solution respect to pattern '[A-From the "Add / View" menu, you may select the "Taxpayer" or the "Spouse" 8606 Za-z] form. If you pick the "Spouse" form(s) and there is no spouse on the return the required information (taxpayer name, SSN, etc.) will not appear on the form and Field/Xpath:/efile:Retur cause this error. If you chose the spouse form(s), delete them and choose the n[1]/efile:ReturnData[1] taxpayer form(s). If you selected the taxpayer form(s), enter the required /efile:IRS8606[1]/efile:F information on the form. orm8606IRANameline After you have made the correction you will need to resubmit your return by going to step 2 on "Efile your Tax Forms". Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section **Business Rule X0000-Error 005** - The XML data has Check line 5 of Form 8852, Passive Activity Loss Limitations. You have entered incorrect or failed schema validation. missing information cvc-minInclusive-valid. Value 'XXXXX' is not Solution facet-valid with respect The rejection condition on your tax return is occurring on Form 8582 Line 5. to minInclusive '0' for Specifically, instructions for Part II indicate all numbers be entered as positive amounts. Simply re-enter the amount on Line 5 without the negative sign. 'USAmountNNType'. Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current Field/Xpath:/efile:Retur date ("Today's date"). Today's date is the day you intend to e-file the return again. If making n[1]/efile:ReturnData[1] an electronic payment you must re-date that section.

/efile:IRS8582[1]/efile:R entalRealtyLossLimitAm

**Business Rule X0000-**

**Error** 

	005 - The XML data has ailed schema validation.	Check Form 1040, Pensions and annuities, Line 16b. You have entered incorrect or missing information.
n / e	Tield/Xpath:/efile:Retur [1] efile:ReturnData[1]/efil :IRS1040[1]/efile:Total TaxablePensionsAmt[1]	<ul> <li>When you enter an amount on Form 1040 Line 16a, you must also enter an amount on Form 1040 Line 16b.</li> <li>If your taxable amount of pensions and annuities is zero, you must enter a zero on Form 1040 Line 16b. Leaving line 16b blank is not the same as entering a zero.</li> <li>If your pension or annuity is fully taxable, enter the total pension or annuity payments on 1040 Line 16b.</li> <li>Do not make an entry on 16a if the amount is the same amount as 16b.</li> <li>Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making</li> </ul>
L		an electronic payment you must re-date that section.
o fa	<b>Business Rule X0000- 1005</b> - The XML data has ailed schema validation.  Field/Xpath:/efile:Retur	Error Check line 58, Unreported Social Security and Medicare tax from Form 4137 or Form 8919. You may have missed or entered an invalid description for the amount on line 58 of your Form 1040.  Solution
/	efile:IRS1040[1]/efile:T xOnIRAsAmt[1]	• There is a small grey box to the left of line 58 on the Form 1040, after the word "required." The only permitted entry in this box is the word "NO." Delete whatever has been entered into the grey box and review the instructions for line 58.
		Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
0	<b>Business Rule X0000-</b> <b>105</b> - The XML data has ailed schema validation.	<b>Error</b> Check the amount you entered for Unemployment Compensation on Form 1040, line 19. You have entered incorrect or missing information.
n /	Tield/Xpath:/efile:Retur [1]/efile:ReturnData[1] efile:I <b>RS1040</b> [1]/efile: JuemploymentCompAm [1]	<ul> <li>Solution</li> <li>The minimum value for Form 1040 line 19, Form 1040A line 13 or Form 1040EZ line 3 is 0 (zero).</li> <li>Remove any negative number you may have entered.</li> <li>If unemployment compensation does not apply to you leave the amount blank.</li> </ul>
		Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section
	Business Rule X0000-	Error
	005 - The XML data has ailed schema validation.	Check the amount you entered for Unemployment Compensation on 1040A, line 13. You entered an invalid amount.
n	"ield/Xpath:/efile:Retur [1]/efile:ReturnData[1]	Solution     The minimum value for Form 1040 line 19, Form 1040A line 13 or Form 1040EZ line     is 0 (years). Remove any possitive number you may have entered.

/efile:IRS1040A[1]/efile:

## UnemploymentCompAm t[1]

- 3 is 0 (zero). Remove any negative number you may have entered.
- If unemployment compensation does not apply to you leave the amount blank.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

## **Error**

**005** - The XML data has failed schema validation. Check the amount you entered for Unemployment Compensation on Form 1040EZ line 3, Form 1040A, line 13 or Form 1040, line 19. You have entered incorrect or missing

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040EZ[1]/efil e:UnemploymentCompA mt[1] information.

## Solution

- The minimum value for Form 1040 line 19, Form 1040A line 13 or Form 1040EZ line 3 is 0 (zero). Remove any negative number you may have entered.
- If unemployment compensation does not apply to you leave the amount blank.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSW2[2]/efile:E mployersUseGrp[1]/efil e:EmployersUseCd[1]

## Error

Check Form W-2, Lines 12a, 12b, 12c or 12d. There is invalid or missing information.

## Solution

Your Form W-2 has four line for box 12 labeled 12a, 12, b, 12c, and 12d. These lines have two areas to enter information: (1) the code area and (2) the amount area. You entered an invalid code or codes.

- You can find valid line 12 codes in the Form W-2 instructions.
- Any amount on a Box 12 line will also have an upper case (capital) letter code associated with it.
- If your box 12 lines are blank, skip it and move on to Box 13.
- Please correct the errors as described.

Before you e-file your return, go to Section 4 in to Step 2, scroll down, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Return[1]/efile:ReturnHeader [1]/efile:Filer[1]/efile:U SAddress[1]/efile:StateA bbreviationCd

## Error

Check the street address, city, state, and zip code at the top of your Forms 1040, 1040A or 1040EZ. The address section of your main form has missing or incomplete information.

## **Solution**

- Review and make sure you are entering the street, city, state and zip code in the correct fields.
- Each of these areas is dedicated to receive certain information. There is an area for street number, an area for city, a drop down menu for state and an area for the zip code.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:DependentDetail[1]/efile:DependentRelationshipCd[1]

## Error

Check your entries for Form 1040, line 6c (3), dependent's relationship to you.

## **Solution**

- You selected "NONE" from the dropdown box on question 6c column 3 and there is no dependent name listed on that row. If you have no dependent for that row you want to list on Exemptions, please remove the selection "NONE" by selecting the blank at the top of the selection list and leave all the other fields in question 6c blank.
- If you have a dependent, then select their relationship to you from the 6c (3) dropdown.
- Make sure you enter the total of dependents that live with you or did not live with you over to far hand right of the 1040.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making

	an electronic payment you must re-date that section.
Business Rule X0000-	Error
<b>005</b> - The XML data has failed schema validation.	Check Schedule E, Supplemental Income and Loss, Line 19. You have entered incorrect or missing information.
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PropertyRealEstAndRoyaltyGroup[1]/efile:OtherExpenseDetail[1]/efile:Amt[1]	<ul> <li>Every entry on Schedule E, Part I, line 19 (all columns) requires a description. To enter a description, look for a long grey field to the left of the line. If you don't have any "other expenses," leave line blank. Do not enter zeros, as any amount entered there requires a description.</li> <li>Only enter on line 19 any ordinary and necessary expenses not listed on lines 5 through 18.</li> </ul>
	Refer to the Schedule E Instructions for more information.
	Please correct the errors as described.  Performed a file recognition of the Character of the Continue of the Character
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has	Check the Schedule SE, Self-Employment Tax. You have entered information for both the
failed schema validation.	Short and Long Schedule SE.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040ScheduleS E[1]/efile:LongSchedule SE[1]	<ul> <li>You have entered information into both the Short Schedule SE and the Long Schedule SE. Only one type of schedule is required. You need to remove the unneeded type of schedule (Short or Long) and only enter information into the schedule applicable to you.</li> </ul>
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000- 005</b> - The XML data has failed schema validation.	<b>Error</b> Check your address that you entered on Form 2555. You have entered incorrect or missing information.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS2555[2]/efile:E mployerUSAddress[1]/e file:AddressLine1Txt[1]	<ul> <li>Solution</li> <li>Make sure that you enter the street address, city, country, and country code in their correct fields.</li> <li>Review the instructions for the Form 2555 for more information.</li> <li>Please correct the errors as described.</li> </ul>
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS2555EZ[1]/efil e:ForeignAddress[1]

## Error

Check your address that you entered on Form 2555-EZ. You have entered incorrect or missing information.

## Solution

- Make sure that for Part II, General Information on Form 2555-EZ that you enter the street address, city, country and country code in their correct fields.
- Review the instructions for the Form 2555\_EZ for more information.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS2555EZ[1]/efil e:ForeignEarnIncExclRe vokedInd[1]

## **Error**

Check line 2 of Form 2555EZ, Foreign Earned Income. You have entered incorrect or missing information.

## **Solution**

- You have entered unnecessary data into Form 2555-EZ. You do not need answer the questions for line 2 (Physical Presence Test) and you do not need to enter the date for when your bona fide residence began and ended. If you answered "Yes" to Line 1a of Form 2555-EZ, you make skip to line 3.
- If you checked the checkbox on Line 10b of Form 2555-EZ, then you should skip to Line 11a. Do not answer Line 10c and 10b.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040ScheduleC [1]/efile:OtherExpenseD etail[1]/efile:Amt[1]

## Error

Check Schedule C, Profit or Loss From Business. You have entered incorrect or missing information.

## **Solution**

- You are missing a description for an amount of Other Expenses you entered. For each amount entered on the right-hand column there must be a corresponding description entered in the long field to the left of where the amount is.
- Review the instructions for the Schedule C for more information.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

Check Form 5329, Additional Taxes on Qualified Plans (Including IRAs) and Other Tax-Favored Accounts. You have entered incorrect or missing information.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS5329[1]/efile:E ducAcctDistributionAmt [1]

## **Solution**

- Your filing status for your return is not Married Filing Jointly; therefore, you must select Form 5329 TAXPAYER and not Form 5329 SPOUSE for your return.
- Several of the forms that can be added come in pairs, one for the taxpayer and another for the spouse.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making

	an alcotronia narromant vara must ve dete the traction
	an electronic payment you must re-date that section.
<b>Business Rule X0000-</b> <b>005</b> - The XML data has failed schema validation.	<b>Error</b> Check Form 5695, Residential Energy Credits, line 7b or line 17b. You have entered incorrect or missing information.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS5695[1]/efile: NonBusinessEgyEffcntPr opCrGrp[1]/efile:EgyPro pCrMainHomeUSAddres s[1]/efile:StateAbbreviat ionCd[1]	<ul> <li>You have missing or incorrect information in the entry areas for an address. Each of these areas is dedicated to receive certain information. There is an area for street number, an area for city, a drop down menu for state and an area for zip code.</li> <li>Please review and make sure you are entering the street, city, state and zip code in the correct fields.</li> <li>Please correct the errors as described.</li> </ul>
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000- 005</b> - The XML data has failed schema validation.	<b>Error</b> Check Page 2 of your Form 8863, Education Credits. You have entered incorrect or missing information.
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:NonrefundableEducationCrGroup[1]	<ul> <li>Solution</li> <li>Page 2 of Form 8863, Student and Educational Institution Information, is missing from your return. Login to your Free File Fillable Forms account.</li> <li>Use the "Add/View Forms" button to bring up the forms list.</li> <li>Choose Form 8863 Page 2.</li> <li>Make your corrections.</li> </ul>
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000- 005</b> - The XML data has failed schema validation.	Error Check page 2, lines 22(2) and 22(3) of Form 8863, Education Credits. You have entered incorrect or missing information.
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentAndEducationalInstnGrp[1]/efile:EducationalInstitutionGroup[2]/efile:CurrentYear1098T	<ul> <li>On Form 8863, page 2, Line 22(2) and/or Line 22(3) you answered "yes" to the questions, "Did the student receive Form 1098-T from this institution; therefore, you need to complete Line 22 (4), which asks for the 9 digit federal identification number of the institution that was sent to you on the 1098-T.</li> <li>Please correct the errors as described.</li> </ul>
ReceivedInd[1]	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000- 005</b> - The XML data has failed schema validation.	Error Check line 22a or 22b of Form 8863, Education Credits. You have entered incorrect or missing information. Solution
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8863[1]/efile:S tudentAndEducationalIn stnGrp[2]/efile:Educatio nalInstitutionGroup[1]/ efile:EIN[1]	<ul> <li>Form 8863 Line 22a (4) or 22b (4)</li> <li>The Employer Identification Number (EIN) of the learning institution is missing.</li> <li>If you checked the "Yes" box on any of these lines 22a (2), 22a (3), 22b (2) or 22b (3), you must supply the institution's EIN on either line 22a (4) or 22b (4), whichever is applicable.</li> <li>Please correct the errors as described.</li> </ul>

	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
Business Rule X0000- 005 - The XML data has failed schema validation.	<b>Error</b> Check line 1 of Form 8917, Tuition and Fees Deduction. You have entered incorrect or missing information.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8917[1]/efile:S tudent[3]/efile:Adjusted QualifiedExpensesAmt[1	<ul> <li>You must complete line 1 columns a, b and c for each student with qualified expenses.         If you only have one student, leave the second and third rows for all columns blank.     </li> <li>Please correct the errors as described.</li> </ul>
]	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000- 005</b> - The XML data has failed schema validation.	<b>Error</b> Check Part 1 of Form 8949, Sales and Other Dispositions of Capital Assets. You have entered incorrect or missing information.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8949[1]/efile:L ongTermCapitalGainAnd LossGrp[1]/efile:Capital	<ul> <li>Solution</li> <li>On Form 8949 Part I, in the section indicated by "You must check Box D, E or F below," you must make a selection (D, E or F) and check only one box.</li> <li>Please correct the errors as described.</li> </ul>
GainAndLossAssetGrp[1]	Before you e-file your return, go to Section 4 in to Step 2, scroll down and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again.
<b>Business Rule X0000- 005</b> - The XML data has failed schema validation.	<b>Error</b> Check Part 1 of Form 8949, Sales and Other Dispositions of Capital Assets. You have entered incorrect or missing information.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8949[1]/efile:S hortTermCapitalGainAn dLossGrp[1]/efile:Capita lGainAndLossAssetGrp	<ul> <li>Solution</li> <li>On Form 8949 Part I, in the section indicated by "You must check Box A, B or C below," you must make a selection (A, B or C) and check only one box.</li> <li>Please correct the errors as described.</li> </ul> Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current
	date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000- 005</b> - The XML data has failed schema validation.	Error Check line 4 of your Form 8962, Premium Tax Credit. You have entered incorrect or missing information.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8962[1]/efile:F ederalPovertyLevelPct[1]	<ul> <li>You did not check one of the required Poverty Level boxes on line 4 of the 8962. You must select one of the following: a (Alaska), b (Hawaii) or c (Other 48 states and DC).</li> <li>Please correct the errors as described.</li> </ul>

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS8962[1]/efile:MonthlyPTCCalculationGrp[1]

## Error

Check Part II of your Form 8962, Premium Tax Credit. You have entered incorrect or missing information.

## **Solution**

- You entered information on line 11 and lines 12 through 23. Complete line 11 (entire year) or lines 12 23 (monthly).
- Please be sure to use the radio buttons to answer the questions on Line 6 of Part 1 and Lines 9 and 10 of Part 2 of Form 8962.
- Follow the instructions for those lines accordingly. Depending on your answers to lines 10 and 11, lines 12 through 23 may remain blank.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSPayment[1]/efi le:PaymentAmt[1]

## Error

Check your line 7, amount you are paying, on your Form 4868, Application for Automatic Extension of Time to File US Individual Income Tax Return. You may have missed entering an amount on line 7. Also, check the routing number and bank account number you entered to make sure your numbers are correct.

## Solution

- The routing number for the payment was missing. If you are including a payment with your extension, you must fill out your routing number and bank account information in the Electronic Withdrawal section of the extension page. The Routing Number is 9 digits.
- You may also have left line 7 blank when you intended to make a payment. Line 6 on Form 4868 is your balance due that you calculated but line 7 is the amount you are paying with your extension. If you want to make a payment, using Free File Fillable Forms make sure you enter an amount on line 7. If you elect to use direct debit then enter your routing number and account number on the extension page.
- If you left line 7 blank and don't want to make a payment remove your bank account information from the electronic withdrawal section or else you will get an error rejection
- If you are paying using another method such as check or IRS <u>direct pay</u>, then exclude your routing number and bank account number from the extension page.
- If it is too late to resubmit the Form 4868 extension, you can still e-file the return. Please see the following URL for help with situations where you have missed the deadline:

http://www.irs.gov/uac/If-You-Missed-the-Tax-Deadline-These-Tips-Can-Help

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

If this solution did not work for you, you may contact us.

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSW2[1]/efile:E mployerUSAddress[1]/e file:CityNm[1]

## Error

Check your Form W2. The employer's name, address, city, state, zip code or Employer Identification Number (EIN) might be invalid or missing.

## **Solution**

- Your return rejected because some of the employer's address information is missing from Box C.
- In Box C, the first two lines are for the business name. If your Employer's Name fits on the first line, do not use the second business name line.
- The Employer's Address Line is the third line in Box C and must contain a minimum of three characters.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005 -** The XML data has failed schema validation.

Check your Form W2. The employer's name, address or Employer Identification Number (EIN) might be invalid or missing.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRSW2[2]/efile:Co ntrolNum[1]

## Solution

- The employer's name or address is missing from one of your Forms W-2.
- A Control Number (Box D) is used by payroll departments to identify a W-2 in their system
- If your W2 does not have one, you may simply leave it blank.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Check lines 19 through 24 of your Form 2555, Foreign Earned Income. You have invalid or missing information.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS2555[1]/efile: OtherPurposeAllowance Grp[1]/efile:Amt[1]

## Solution

- If lines 19 through 24 do not apply to you, remove all zero entries. The program will expect a description for the amount even if the amount is zero.
- List other foreign earned income not included on lines 19-22 on lines 23. You may enter "VARIOUS" on line 23 if you have other foreign income from multiple sources.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

Check your street address, city, state and zip information on your Forms 1040, 1040A or 1040EZ. You may have missed entering the information in the correct fields.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnHeader [1]/efile:Filer[1]/efile:U SAddress[1]/efile:CityN m[1]

## Solution

- The address section of your Forms 1040, 1040A or 1040EZ has missing or incomplete information. Your street address, city, state and zip code have separate
- Use the tab key to make sure you don't miss any fields. Enter your city, select your state from the drop down and enter your zip code to the right of your state.
- Please correct the errors as described.

	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
Business Rule X0000- 005 - The XML data has	<b>Error</b> Check your street address, city, state and zip information on your Forms 1040, 1040A or
failed schema validation.	1040EZ. You may have missed entering the information in the correct fields.
Field/Xpath:/efile:Return[1]/efile:ReturnHeader[1]/efile:Filer[1]/efile:USAddress[1]/efile:ZIPCd[1]	<ul> <li>Solution</li> <li>The address section of your Forms 1040, 1040A or 1040EZ has missing or incomplete information. Your street address, city, state and zip code have separate entry areas.</li> <li>Use the tab key to make sure you don't miss any fields.</li> <li>Select your state from the drop down and enter your zip code to the right of your state.</li> <li>Please correct the errors as described.</li> </ul>
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
Business Rule X0000- 005 - The XML data has	Error Check your street address, city, state and zip information on your Forms 1040, 1040A or
failed schema validation.	1040EZ. You may have missed entering the information in the correct fields.
Field/Xpath:/efile:Retur	Solution
n[1]/efile:ReturnHeader {1}/efile:Filer[1]/efile:U	<ul> <li>You have missing or incorrect information in the address section of the form. Each of these areas is dedicated to receive certain information.</li> </ul>
SAddress[1]/efile:CityN	There is an area for street number and name, an area for city, a drop down menu for
m[1]	state and an area for zip code.  • Please correct the errors as described.
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000- 005</b> - The XML data has	Error Check line 19 of your Schedule E. You may have missing or invalid information on line 19.
failed schema validation.	
Field/Xpath:/efile:Retur	<ul> <li>Solution</li> <li>Every entry on Schedule E, Part I, line 19 (all columns) requires a description.</li> </ul>
n[1]/efile:ReturnData[1]	To enter a description, look for a long grey field to the left of the line. If you don't
/efile:IRS1040ScheduleE [1]/efie:PropertyRealEst	have any "other expenses," leave line 19 blank. Do not enter zeros, as any amount entered on line 19 requires a description.
AndRoyaltyGroup[1]/efi le:OtherExpenseDetail[1	Refer to the instructions on line 19 for the Schedule E.
]/efile:Amt[1]	Please correct the errors as described.
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has failed schema validation.	Check your street address, city, state and zip information on your Form W2. You may have missed entering the information in the correct fields.
Field/Xpath:/efile:Retur	Solution
n[1]/efile:ReturnData[1] /efile:IRSW2[1]/efile:E	You have missing or incorrect information in the address section of the form. Each of these areas is dedicated to receive certain information.
mployerUSAddress[1]/e	There is an area for street number and name, an area for city, a drop down menu for

# file:StateAbbreviationCd [1]

state and an area to the right of your state for the zip code.

Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS2555[1]/efile:U SHomeWhileLivingAbro ad[1]/efile:USHomeOccu pant[1]/efile:OccupantR elationshipCd[1]

## **Error**

Check line 15e of your Form 2555, Foreign Earned Income. You entered an invalid relationship for 15e.

## Solution

- You may enter only one of these acceptable relationships: CHILD, FOSTERCHILD, GRANDCHILD, GRANDPARENT, PARENT, BROTHER, SISTER, AUNT, UNCLE, NEPHEW, NIECE, NONE, SON, DAUGHTER, SPOUSE, OTHER.
- Refer to the 2555 instructions (pages C-17 & C-18) and correct the errors as described.
- Please correct the errors as described.

Before you e-file your return, go to Section 4 in to Step 2, scroll down and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again.

## **Business Rule X0000-**

**005 -** The XML data has failed schema validation.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS4684[1]/efile:ShortTermTheftProperty[1]/efile:TradeOrRentalPropertyAmt[1]

## Error

Check line 29b, 30b, 34b and 35b of your 4684, Casualties and Thefts. There is invalid on these lines.

## Solution

- You cannot precede the amount on lines 29b and/or 34b with a minus sign.
- The amounts on lines 30b and/or 35b cannot have a minus sign.
- Please correct the errors as described.

Before you e-file your return, go to Section 4 in to Step 2, scroll down and enter the current date ("Today's Date") Today's date is the day you intend to e-file the return again.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

Check line 29b, 30b, 34b and 35b of your Form 4684, Casualties and Thefts. There is invalid on these lines.

## Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS4684[3]/efile:LongTermTheftProperty[1]/efile:TradeOrRentalPropertyAmt[1]

## Solution

- You cannot precede the amount on lines 29b and/or 34b with a minus sign.
- The amounts on lines 30b and/or 35b cannot have a minus sign.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## **Error**

Check line 29b, 30b, 34b and 35b of your Form 4684, Casualties and Thefts. There is invalid on these lines.

## **Solution**

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS4684[1]/efile:TotShortTermTradeOrBusinessAmt[1]

- You cannot precede the amount on lines 29b and/or 34b with a minus sign.
- The amounts on lines 30b and/or 35b cannot have a minus sign.
- Please correct the errors as described.

**005 -** The XML data has failed schema validation.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS4684[1]/efile:LongTermTradeOrBusinessTotAmt[1]

## Error

Check line 29b, 30b, 34b and 35b of your Form 4684, Casualties and Thefts. There is invalid on these lines.

## **Solution**

- You cannot precede the amount on lines 29b and/or 34b with a minus sign.
- The amounts on lines 30b and/or 35b cannot have a minus sign.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:OtherTaxStatemen t[1]/efile:OtherTaxStmt[ 1]/efile:OtherTaxLitCd[1

## Error

Check line 62 box c of your 1040 to see if you entered the correct description. You may have also checked box c and missed entering a valid description.

## Solution

- When you check box c (instructions), you must enter code with an appropriate description.
- You must enter one of the following: '[EPP, S72P, UT, 453A(C), ADT, SEC 72(M)(5), 453(L)3, NQDC, ISC, HDHP, FITPP, COBRA, LIHCR, ICR, FMSR, FROM FORM 8697, IECR, ECCFR, NMCR, HSA, AMVCR, ARPCR, FROM FORM 8866, MSA, MED MSA, 457A, HCTC, 8834R, 8936R, 1260(B), FROM FORM 1040NR, SEC. 1291 INTEREST, SEC. 1294 DEFERRED TAX, SEC. 1294 INTEREST].
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## Error

There is missing or invalid information on line 27 of your Form 4562, Depreciation and Amortization

## **Solution**

- Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS4562[1]/efile:L essThanHalfBusinessUse Prop[1]/efile:BusinessIn
- Use line 27 to compute the depreciation of property used 50% or less in a qualified business use.
- If you used your property for more than 50% use line 26.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

vestmentUsePct[1]

**005** - The XML data has failed schema validation.

## **Error**

Check line 2, Total Expenses, on your Schedule C-EZ, Net Profit From Business. You entered an invalid amount.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040ScheduleC EZ[1]/efile:TotalOtherEx pensesAmt[1]

## Solution

- Line 2, Total Expenses, cannot exceed \$5,000. If your expenses exceed \$5,000, you must fill out the Schedule C.
- Refer to the Schedule C-EZ instructions for more information.
- Please correct the errors as described.

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040ScheduleC [1]/efile:NetProfitOrLos sAmt[1]

## Error

Check line 31 of your Schedule C, Profit or Loss From Business.

## Solution

- There is a small gray area, to the left of the column, on line 31 of the Schedule C. The only valid entry for this area is "PAL" which represents Passive Activity Losses.
- If you do not, have any PAL or you did not complete Form 8582 to figure the amount of prior year, un-allowed PAL then you should disregard and leave this area blank.
- Review Schedule C instructions regarding entering PAL into this area.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:OtherAdjustments Statement[1]/efile:Other AdjustmentsStmt[1]/efil e:OtherAdjustmentsLitC d[1]

## **Error**

You entered an invalid description on line 36 of your 1040. The invalid information is located in the gray field, to the right of the column of numbers, on line 36.

## **Solution**

- Enter on line 36 of your 1040 any of the following write-in adjustments.
- Here is the complete list if valid information you may enter: RFST, SUB-PAY TRA, UDC, 403(B), 501(C)(18)(D), PPR, FORM 2555, WBF, MSA, JURY PAY. You may enter only one of these values, exactly as shown (excluding the comma).
- Refer to the Form 1040 instructions line 36 for more information about each one of the deductible descriptions.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PropertyRealEstAndRoyaltyGroup[1]/efile:FairRentalDaysCnt[1]

## **Error**

You entered invalid or you missed entering information on Schedule E, Supplemental Income and Loss, Part I, line 2, Fair Rental Days.

## **Solution**

- Check the number of Fair Rental Days you entered on Schedule E Part I line 2.
- The number entered for properties A, B or C cannot exceed 365 days.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## **Error**

You entered invalid or you missed entering information on line 10, Part II of your 2555, Foreign Earned Income.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1]

/efile:IRS2555[1]/efile:T axpayerBonaFideResGrp [1]/efile:BonaFideResid enceEndDt[1]

## **Solution**

- If you are still a Bona Fide Resident, then enter "CONTINUES" (without the quote) in the space for the date your bona fide residence ended. Or enter a date in MM/DD/YYYY format that your residence ended.
- Refer to Form 2555 instructions for more information.
- Please correct the errors as described.

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040EZ[1]/efil e:TaxExemptInterestCd[ 1]

## Error

There is missing or invalid information on your 1040EZ, line 2, Taxable Interest.

- Line 2 has two gray areas to the left of the column of numbers. The first gray (immediately after the words "Form 1040EZ") is for the Tax Exempt Code.
- The only acceptable code is "TEI" (entered without quotation marks). The second gray area is for your tax-exempt interest.
- Your tax-exempt interest should be shown in Box 8 of 1099-INT. Be sure that you don't include the tax exempt interest in the total on line 2 under the column amount.
- If you did not receive tax-exempt interest shown on Box 8 of your 1099-INT, then these 2 gray areas may not apply to you and then you may leave both of these gray areas blank.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8949[1]/efile:S hortTermCapitalGainAndLossGrp[1]/efile:Capita lGainAndLossAssetGrp[1 ]/efile:CostOrOtherBasis Amt[1]

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8949[1]/efile:L ongTermCapitalGainAnd LossGrp[1]/efile:Capital GainAndLossAssetGrp[1 ]/efile:CostOrOtherBasis Amt[1]

## Error

You entered missing or invalid information on Form 8949, Sales and Other Dispositions of Capital Assets Part I line 1(e) or Part II line 1(e).

## **Solution**

- Check Part 1 line 1(e) of your Form 8949. The minimum value for line 1(e), your cost or other basis is zero. Negative numbers are not acceptable.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## Error

You have missing or invalid information on Form 8949, Sales and Other Dispositions of Capital Assets Part I line 1(e) or Part II line 1(e)

## **Solution**

- Check Part 1 line 1(e) of your Form 8949. The minimum value for line 1(e), your cost or other basis is zero. Negative numbers are not acceptable.
- Please correct the errors as described.

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

## **Business Rule X0000-**

**005** - The XML data has failed schema validation.

## **Error**

You entered an invalid or missing amount for line 5, Form 8829, Expense for Business Use of Your Home.

## Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS8829[1]/efile:T

otalHoursAvailableCnt[1 ]

## Solution

- Check line 5 of Form 8829. The maximum number of hours available for line 7 is 8,760 hours (24 hours x 365 days = 8,760). Line 5 may not exceed 8,760 hours.
- Please correct the errors as described.

Business Rule X0000-	Error
<b>005</b> - The XML data has	You missed entering the 7 digit Exemption Certificate Number (ECN) on Form 8965, Part I,
failed schema validation.	letter c.
Field/Xpath:/efile:Retur	Solution
n[1]/efile:ReturnData[1] /efile:IRS8965[1]/efile:	You must enter your 7 digit Exemption Certificate Number on your Form 8965 Part I, letter c.
ObtndExemptCvrTaxHsl	Please correct the errors as described.
dGrp[1]/efile:Exemption CertificateNum[1]	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b>	Error
<b>005</b> - The XML data has failed schema validation.	There is invalid or missing information on your Schedule C. Review line F and select your Accounting Method for your business.
Field/Xpath:/efile:Retur n[1]/efile:ReturnData[1] /efile:IRS1040ScheduleC [1]/efile:MethodOfAccou ntingOtherInd[1]	<ul> <li>You must select the appropriate radio button for your method of accounting for your business. Generally, you can use the Cash Method or Accrual Method or any other method permitted by the Internal Revenue Code.</li> <li>Please correct the errors as described.</li> </ul>
	Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.
<b>Business Rule X0000-</b>	Error
<b>005 -</b> The XML data has failed schema validation.	There is invalid or missing information. Check Form 5329, Additional Taxes on Qualified Plans (including IRAs) and Other Favored Tax Accounts, Line 2
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]	Solution  • Line 2 - You may be able to exclude the additional tax on early distributions. You

/efile:IRS5329[1]/efile:E arlyDistriExceptionReas onCd[1]

utions. You must include the amount you can exclude and the reason for the exception. See the Form 5329, Additional Taxes on Qualified Plans (including IRAs) and Other Favored Tax Accounts instructions for the possible 2 digit reason codes

Before you e-file your return, go to Step 2, scroll down to Section 4, and enter the current date ("Today's date"). Today's date is the day you intend to e-file the return again. If making an electronic payment you must re-date that section.

Solutions to 95% of the XML Errors received are contained in this document. The solutions to most other XML errors can be determined by viewing the **Understanding Your XML Error Message** section.

It may take a week or more for us to reply to your request for assistance with your error; therefore, if you haven't yet tried the self-help techniques contained in this document, please do so before you contact us.