OMG-OCEB2-FUND100 Exam Overview

| Exam Number | OMG-OCEB2-FUND100 |
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| Exam Duration | 90 minutes in English-speaking countries (exception: city of Quebec) and 120 minutes in all others. |
| Exam Fee | US\$250 (or local equivalent) in English-speaking countries (exception: city of Quebec) and US\$260 (or local equivalent) in all others. |
| Exam Type | Multiple choice (text and BPMN diagrams) |
| Exam Pass Score | >=62 of 90 questions answered correctly (>=69%) |
| Exam Prerequisite(s) | None |
| Exam Specifications | Business Process Model and Notation (BPMN) v2.0.2: Chapters 1 (Scope), 2.2.1 (BPMN Process Types), Table 2.1 (Descriptive Conformance Sub-Class Elements and Attributes), Table 2.2 (Analytic Conformance Sub-Class Elements and Attributes) [Attributes are not tested], 7 (Overview [Focus on Process and Collaboration diagrams]), Table 7.1 (Basic Modeling Elements), Table 7.2 (BPMN Extended Modeling Elements) and Events Chart. Business Process Maturity Model (BPMM) v1.0: Chapters 1 (Scope) and 2.1 (BPMM Conformance). Business Motivation Model (BMM) v1.3: Chapters 1 (Scope), 7 (The Business Motivation Model) and 8 (The Core Elements of the Business Motivation Model). |
| Recommended Exam Study Guides | *The topics from the sources listed below were used to write the exam questions. However, you may use other (online) sources covering the same topic(s) and still pass the exam. |
| | OCEB 2 Certification Guide, 2"d Edition — Business Process Management — Fundamental Level (Weilkiens) *Author is a contributor to the exam. Holistic Business Process Management: Succeed with BPMN 2.0 and OCEB2 Fundamental, 3" Edition (Schiltz) Gestion Globale des Processus de l'entreprise — Succès avec BPMN 2.0 et OCEB2 Fundamental, 3 e édition (Schiltz) Ganzheitliches Geschäftsprozessmanagement — Erfolgreich mit BPMN 2.0 und OCEB2 Fundamental, 3. ausgabe (Schiltz) MBA in a Day 2.0: What you would learn at top-tier business schools (if you only had the time!) (Stralser): Chapters 1 (Human Resources), 9 (Marketing, Strategy and Competitive Analysis) and 11 (Project Management). The Complete Idiot's Guide to MBA Basics, 3"d Edition (Gorman): Chapters 1 (The Meaning of Management), 2 (The Seven Skills of Management), 3 (The Moving Parts of a Business), 7 (Getting Down to Business: Operations Management), 8 (Decisions, Decisions), 13 (Financial Analysis) and 23 (Charting a Course with Strategic Planning). Fundamentals of Business Process Management, 2"d Edition (Dumas): Chapters 1 (Introduction to Business Process Management), 2 (Process Identification), 3 (Essential Process Modeling), 4 (Advanced Process Modeling), 9.1 (Types of Process-Aware Information Systems) and 9.2 (Advantages of Introducing a BPMS). Business Process Management: The Third Wave (Smith & Fingar): Chapters 1 (The Rise of BPM), 3 (Enterprise Business Process Modeling Standard (Silver) The Microguide to Process Modeling in BPMN 2.0: How to Build Great Process, Rule, and Event Models (Debevoise) Business Process Management: A Rigorous Approach (Ould): Introduction — Article on Book Six Sigma for Dummies, 2"d Edition (Gygi): Introduction and Chapters 1 (Better Business and Better Performance: Defining Six Sigma), 2 (Linking Quality and Business), 4.1 (DMAIC: Introducing Your Project |
| | Strategy), 4.1 (DMAIC: Introducing Your Project Strategy), 19.1 (Satisfying the Need for Control Planning) and 20.1 (Getting to Know Control Charts). APQC Process Classification Framework v7.2.1: Pages 1-3 |
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| | Supply Chain Council's Supply-Chain Operations Reference model (SCOR) v12.0 |
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| | Summary of the Value Reference Model (Weilkiens) |
| | The Balanced Scorecard: Translating Strategy into Action (Kaplan & Norton): Chapter 1 (Measurement and Management in the Information Age) |
| | Say What You Do: Building a Framework of IT Controls, Policies, Standards and Procedures (Cougias): Chapters 1 and 2 (Pages 11-52: regulatory compliance and governance, COBIT, Basel II and Sarbanes-Oxley). |
| Additional Reading | In OMG's OCEB Certification Program, What is the Definition of Business Process? (Siegel) |
| | Overview of OMG Business Motivation Model: Core Concepts (Hall) |
| | Three Levels of Process Modeling with BPMN (Silver) |
| | Becoming A Process-Focused Organization (Madison) |
| | Systems Thinking: The "Core" Core Competency for BPM (Fingar) |
| | The Challenge of Process Discovery (Verner) |
| | What are CSFs and KPIs? (Walters) |
| Exam Training Options (not | camunda (Germany) |
| required) | DUX Diligens (Columbia and Mexico) |
| | Feud (Colombia) |
| | NobleProg (Canada, China, Germany, India, North America, Poland, UAE and UK) |
| | oose (Germany: 5-day course [English and German]) |
| | processCentric (Switzerland) |
| Exam Voucher Program | Visit the <u>Pearson VUE Voucher Store</u> for a 10% discount/10 vouchers or contact |
| Exam voucher Program | certificationinfo@omg.org or call +1-781-444-0404 Ext. 144 for a 15% discount/25 vouchers, a 20% discount/50 vouchers and a 25% discount/100+ vouchers. Vouchers can be transferred. Vouchers expire one year after purchase. Contact Pearson VUE to honor a previously purchased voucher price. |
| Exam Registration | Pearson VUE: create an account, locate a test center, view available tests, (re)schedule a test (online or at a test center), cancel your exam (contact Pearson VUE >=24 hours prior to exam for a full refund or you forfeit the full exam price), view exam scores and Contact Pearson VUE. |
| Testing Accommodations | If you have a hearing, learning, physical or visual disability you may contact us at certificationinfo@omg.org to provide instructions on testing accommodations. |
| Online Exam Check-In & Requirements | Visit <u>Pearson VUE Online Proctoring</u> for detailed info. Log in at least 30 minutes early (online verification may take 15-20 minutes). Late arrivals will not be allowed to take the exam. |
| Test Center Check-In & Requirements | Arrive at least 30 minutes early. Late arrivals will not be allowed to take the exam. Two forms of ID (at least one with photo and both with signature): alien registration card, bank card, credit card, employee badge, government issued, green card, military, passport, school and state ID. Do not bring any items (personal or otherwise) other than the two forms of ID to a test center. Pearson VUE Test Center Coronavirus Guidelines |
| Exam Languages | Offered in English. You cannot use a translating app during the exam. |
| Review Your Answers | Before completing an exam you will be presented with a review screen to review your answers to all questions. |
| Exam Score Reports | Pass or fail, you will be provided with a score report on computer screen immediately following the exam whether on-site at test center or online. A hardcopy will be provided to you before leaving test center with your score in each major section. If you fail, you can review those sections where you scored poorly to assist you when you decide to retake the exam. You can also review your exam scores via your Pearson VUE account . |

| Certification Kit | Those who pass the exam will receive a certification kit within 4-6 weeks of taking the exam. The kit will include a certification letter, certificate, digital certification logo download instructions, guidelines and how to opt-into the OMG Certified Professionals Directory. Certifications are associated with individuals and not companies. |
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| Lost Certificate | Contact <u>certificationinfo@omg.org</u> with your full name, mailing address and candidate ID number. Shipping costs will apply. |
| Updating Contact Information | You must first update your contact information via your <u>Pearson VUE account</u> and then contact <u>certificationinfo@omg.org</u> to update the <u>OMG Certified Professionals Directory</u> . |
| Certification Expiration | Your certification expires 5 years from the date you passed the exam. The same or a higher-level certification must be taken prior to the expiration date to extend a certification by 5 years. |
| Retaking the Exam | You can retake the exam 30 days after you last took the exam. However, an exam cannot be retaken more than 3 times within a 12-month period. The cost of a retaken exam is US\$175 (or local equivalent) in English-speaking countries (exception: city of Quebec) and US\$185 (or local equivalent) in all others. Contact certificationinfo@omg.org to request a discounted exam retake voucher. |
| Original OCEB Certification Valid? | Yes, but only the new OCEB 2 certification will demonstrate the modeling knowledge and skills required in today's complex IT environment. |
| Still Have Questions? | certificationinfo@omg.org |

General Areas Tested in OMG-OCEB2-FOUND100 Exam

| Business Process Modeling Concepts | |
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| Business Process Model and Notation (BPMN) v2.0.2: BPMN Basics, definition and use of all BPMN elements | 24% |
| included in the descriptive and analytic conformance subclasses, activities, grouping elements of a model. | |
| Attributes are not covered in this exam. | |
| Business Motivation Modeling | |
| Business Motivation Model (BMM) v1.3: Business vision, goals, objectives, means and ends, mission, | 16% |
| strategies, tactics, and aspects of business modeling. | |
| Business Process Modeling Skills | |
| Business Process Model and Notation (BPMN) v2.0.2: Most questions in this section provide a brief scenario | 16% |
| presented either as a BPMN diagram or a few sentences. All BPMN elements listed in the Descriptive and | 10% |
| Analytic Conformance Subclasses are in scope. Attributes are not covered in this exam. | |
| Process Quality, Governance and Metrics Frameworks | |
| Industry reference models, and quality, metrics, and governance frameworks: The APQC Process Classification | 15% |
| Framework, SCOR, Value Chain Reference Model, Business Process Maturity Model (BPMM), Six Sigma, | 15% |
| Balanced Scorecard, COBIT, Basel II, and Sarbanes-Oxley. | |
| Business Process Concepts and Fundamentals | |
| Fundamental aspects of Business Processes: Identifying (Discovering) business processes, characteristics of | 11% |
| processes, As-Is process vs. To-Be process, Levels of business process modeling, Tying Business Processes to | 1170 |
| Goals and Objectives. | |
| Business Process Management Concepts and Fundamentals | |
| Functional vs. process-centric enterprise organization, styles of process management, advancements in | 10% |
| process management, stake holders' roles and responsibilities, and enabling tools of process management. | |
| Business Goals, Objectives | |
| Business fundamentals, strategy, planning and goal-setting, project management, marketing, staffing and | 8% |
| finance. | |
| Total | 100% |