

UnitedHealthcare Group Medicare Advantage (PPO) Plan Network Care Provider Quick Reference Guide

Need to contact us? Use this reference guide for quick access to a variety of resources about UnitedHealthcare Group Medicare Advantage (PPO) plans.



Link and UHCprovider.com

Link's self-service tools can quickly provide the comprehensive information you may need for most UnitedHealthcare benefit plans – without the extra step of calling for information. Use Link to perform secure online transactions such as checking member eligibility and benefits, managing claims and requesting prior authorization.

To sign in to Link, go to UHCprovider.com and click on the Link button in the top right corner. If you aren't registered yet, go to UHCprovider.com and select "New User" to begin registration. To learn more about using Link, please visit UHCprovider.com/Link.



Provider Services

Phone: 877-842-3210

Call to confirm member eligibility and benefits, check claims status and more. For service coverage requirements, please see the UnitedHealthcare Provider Administrative Guide at UHCprovider.com/guides.



Claims Submission

Electronic: Please submit electronic claims using the Claim Submission tool on Link.

To sign in to Link, go to UHCprovider.com and click on the Link button in the top right corner.

Payer ID: 87726

Paper Claims: Please mail claims to the address on the back of the member's ID card.



Behavioral Health

Refer to the back of the member's ID card for information about the mental health provider network.



Care Coordination

Prior authorization is required for certain services based on the member's benefit plan.

Please refer to the back of the member's ID card for the Care Coordination phone number.



Prescriptions

Home Delivery Pharmacy

Phone: 800-791-7658

Fax: 800-491-7997

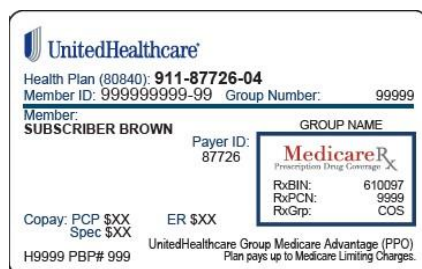
Prior Authorization

Phone: 800-711-4555, option 1

- You can also submit an electronic prior authorization request by going to professionals.optumrx.com



Sample Member ID Card



Sample member ID cards for illustration only. Actual information varies depending on payer, plan and other requirements.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates. Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare-approved Part D sponsor. Enrollment in these plans depends on the plan's contract approval with Medicare.

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