DYMO Label v.8.5.1

Read Me - 31 January 2014

This document contains important information that is not included in any other DYMO Label documentation. It highlights changes in system requirements, new features, and known problems. Please read this document carefully!

NEW IN THIS RELEASE

This release includes:

- Support for Microsoft Windows 8.1
- Support for Microsoft Office 2013
- Support for QuickBooks 2013 and 2014
- Support for Act! v16

Developers Note: DYMO has a Software Developer's Kit (SDK) for all supported printers. See the www.dymo.com for more information.

SYSTEM REQUIREMENTS

Operating System Support

Windows XP SP2 or later (32-bit) Windows Vista (32-bit or 64-bit) Windows 7 (32-bit or 64-bit) Windows 8 (32-bit or 64-bit) Windows 8.1 (32-bit or 64-bit)

INSTALLATION

Install Software First

If you plug in the printer before running the installer on Windows Vista, the Windows XP version of the printer may be installed. If this happens, you must delete this printer and then run the installer again.

Connecting to Shared Printers on Windows Vista

If you want to connect to a shared network printer, use the Windows Vista Add Printer Wizard in the Printer control panel to connect to the shared printer.

Administrator Rights

You must install DYMO Label software from a user account with Administrator rights. However, you can use the software while logged in to an account with Limited rights.

COMPATIBILITY

Printer Support

DYMO Label v.8 supports the following printer models:

LabelWriter 450 LabelWriter 450 Turbo LabelWriter 450 Twin Turbo LabelWriter 450 Duo LabelWriter 4XL LabelWriter SE450 LabelWriter 400 LabelWriter 400 Turbo

LabelWriter Duo

LabelWriter Twin Turbo

LabelWriter 310 (models 90966, 93029 & 93034 ONLY)

LabelWriter 315 (model 90975 ONLY)

LabelWriter 320 (models 90892, 93031 & 93036 **ONLY**) LabelWriter 330 (model 90891 & 93037 USB **ONLY**)

LabelWriter 330 Turbo (models 90884, 93033 & 93038, USB **ONLY**)

LabelManager Wireless PnP

LabelManager 280 LabelManager 500TS LabelManager PnP LabelManager 420P LabelManager PCII LabelManager 450 LabelManager 450D

Earlier LabelWriter printer models are **NOT** supported by this version of DYMO Label software.

Add-in Support

LabelPoint 350

DYMO Label v.8 includes add-ins for:

- Microsoft Office XP, 2003, 2007, 2010, and 2013 Word, Excel, and Outlook
- QuickBooks 2007, 2008, 2009, 2010, 2011, 2012, 2013, and 2014 (US Only)
- Act! 2007, 2008, 2009, 2010, 2011, 2012, and 2012, v16 (English Only)

FOR DYMO LABEL SOFTWARE VERSION 7 USERS

Compatibility between DYMO Label Software Version 7 and DYMO Label v.8

You can install DYMO Label v.8 if you have Version 7 installed. You can use both versions simultaneously with no problems.

The following changes are made during the DYMO Label v.8 installation:

- Microsoft Office, QuickBooks, and ACT! Add-Ins for Version 7 are uninstalled and replaced with the DYMO Label v.8 Add-Ins.
- Version 7 printer drivers are updated to the DYMO Label v.8 drivers.

Importing DYMO Label Software Version 7 Settings

DYMO Label v.8 has a First Run wizard that can import your Version 7 preferences and Address Book. Your Label File Folder settings are imported as a part of this process. When you open label files in DYMO Label version 8, the File Open dialog box points to your default Version 7 label files folder.

DYMO Label Software Version 7 Label File Compatibility

DYMO Label v.8 can import Version 7 (.lwl) labels. DYMO Label v.8 cannot open Version 7 tape label (.D1L) files.

KNOWN ISSUES

Installing the QuickBooks Add-in on Windows Vista and Windows 7 (US Only)

After installing DYMO Label software, you must log in as Administrator and run QuickBooks at least once for the Add-in button to appear in the toolbar. You can then run QuickBooks in normal mode and the add-in button will be visible.

Printing a Large Job on a Slower Computer

If you are using a Pentium 4 or slower computer and white streaks appear in barcodes when printing a large batch of labels, do one of the following:

- Set your print spooler to spool the entire job before printing.
- Turn off print spooling.

Word Add-In Button Remains in Word after DYMO Label Uninstall

In Microsoft Word 2003 and Word XP, when you uninstall DYMO Label v.8, the Add-In button remains in the toolbar even though the Add-In has been removed.

To fix this issue in Word 2003 and XP

- 1. Right-click on the toolbar.
- 2. Select Customize.
- 3. Drag the icon off the toolbar.

To fix this issue for Word 2007

- 1. Right-click the Add-In button.
- 2. Select Remove.

CONTACTING DYMO TECHNICAL SUPPORT

For Technical Support, please contact DYMO as follows:

URL: <u>www.dymo.com</u>