

Sabre / Travel
Network.

Sabre Quick Reference Guide



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the power behind **you**[™]

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SIGN IN/OUT

SI*1234	Sign into all areas
S	Display all working areas
S/*	Redisplay sign in message
SO*	Sign out from all areas
▣B	Change to area B

SABRE AVAILABILITY

130JUNBAHPAR	Sabre availability
130JUNBAHPAR±GF	With specific airline
130JUNBAHPAR2P	With departure time
130JUNBAHNYC1APAR	Via connecting city and time
130JUNBAHPAR-Y	Specific class
1*	More availability
1*OA	Return to original availability
1*R	Redisplay last availability
1±2	Plus days
1-2	Minus days
123JUL	Different date
1±GF	With specific carrier
1±ALL	Display with all carriers
1R10JUL	Return in specific date
1R±7	Return plus number of days

DIRECT ACCESS AVAILABILITY

125SEPBAHIST▣EK	Direct access availability
125SEPBAHIST6P▣EK	With departure time
125SEPBAHDXB1AIST▣EK	Via connecting city and time
125SEPBAHIST-Y▣GF	Specific class
1▣OA	Direct access to other airline
1▣*	More availability from main display
1▣±1	Plus days
1▣-1	Minus days
1▣30OCT	Different date
1▣R15NOV	Return in specific date
1▣R±7	Return plus number of days

SELLING FROM AVAILABILITY

01Y7	Sell a seat from line number 7
01Y7M8	Sell Y class from line number 7 and M class from line number 8
01Y7*	Connecting flight/same class
01Y7LL	Waitlist segment
01Y7M8LL*	Waitlist connecting flights/different class
0A	Surface segment (ARNK)
01Y10PEN	Sell open segment

LONG SELL

OEK162Y25JULBAHLHRNN1	Book a seat
OGF162Y25JULBAHLHRL1	Book a waitlist segment
0QR162Y25JULBAHLHRGK1	Book passive segment
OEYOPENY25JULBAHLHRDS1	Book an open segment
OEYOPENYBAHLHRDS1	Book an open segment without date

INCREASE / DECREASE NUMBER IN PARTY

,3	Increase all air segments to 3 seats
,3S2	Increase segment 2 to 3 seats
,2S3-4	Increase segment 3 and 4 to 2 seats

NAME FIELD

-WHITE/ALAN MR	Enter single name
-3WHITE/ALANMR MARYMRS/JAMESMSTR*O/O/ C06	Enter names for more than one person with the same Family Name Name remark-do not use CHD
-I/WHITE/JENNY MISS*DOB29MAY04	Enter infant with Name remark -Do not use INF
3INFT/ WHITE/JENNY MISS/13-1.1	Send an SSR to the airline to inform that an infant is traveling with an adult
-1.2□MONA	Change the name of the passenger. Only the first name will be changed not the last name
-1□WHITE/JENNY MS	Change the whole name of passenger 1
-1□	Delete all names in name item 1
-1.2□	Delete name 1.2
-1.1,3.1□	Delete names 1.1 and 3.1 only
-1.1□ *DOB17SEP98	Add name remark

PHONE FIELD

9222444 ZIG ZAG TVL REF BJ-A	Add agent CTC first
9FRA PWCT	PSGR without CTC in Frankfurt
93971244 AHMED-H	Add the name and the house phone number of the passenger
917404127 EXT 502-B	Add the business phone number and the extension of the passenger
-A	AGENT
-M	Mobile
-H	HOME/HOTEL
-B	BUSINESS
92□	REMOVE LINE 2
92□1115555 ZIG ZAG TVL REF TOM	Change Phone Number of line number 2

TICKET FIELD

7TAW14SEP/	PNR will be placed on Q9 on 14SEP
7TAW/	PNR will be placed on Q9 the same day
7TAW14SEP60/	PNR will be placed on personal Q60 on the 14SEP
7▯TAW18SEP60/	Change ticket time limit so the PNR will be placed on personal Q60 on the 18SEP

RECEIVED FIELD

6ALI	The PNR request is received from Ali
6▯JENS HANSON	Changes received from Field

REMARKS

5CHECK PASSPORT	General remark
5*FQTV NBR LH 12345	Remark will show on ticket, below name field
5+HAVE A NICE TRIP	Itinerary remark
5+S2 DEP AT GATE 1	Itinerary remark for specific segment
5H-FARE QUOTED 500 USD	Historical remark, this will add the remark to PNR history
5-CASH	Form of payment remark
51▯ +NEW TEXT	Change itinerary remark
51▯	Delete remark from line 1
5Q-	Future queue placement

END/IGNORE PNR

E	End transaction and remove PNR from Work area
ER	End and retrieve PNR
ET	End transaction and ignore PNR
EM	End and mail PNR to passenger
I	Ignore PNR
IR	Ignore and retrieve PNR

OSI-OTHER SERVICE INFO

30SI QR CHD AGE 6 YRS	Send OSI message to a particular airline in the PNR
30SI QR CIP CEO OF GULF AIR-1.1	Send OSI message to a particular airline in the PNR for a specific passenger Never Use OSI For Meal Requests
31▯PASSENGER SPEAKS FRENCH ONLY-3.1	Change an OSI facts for all airline in the PNR
31▯EK VIP PASSNGER-2.1	Change an OSI facts for a particular airline in the PNR
32▯	Delete an OSI Remark

SSR-SPECIAL SERVICE REQUEST

3VGML1-2.1	Request vegetarian meal for segment 1 passenger 2.1
3MOML2,3-1.1,2.1	Request Muslim meal for segment 2 and 3 passenger 1.1 and 2.1
3BSCT-1.1	Request baby cot for passenger 1.1
3NSST1/12A-1.1	Request seat 12A for segment 1 passenger 1.1
3TKNM/12345678904455-1.1	Advise ticket number manually
N*/TICKET NUMBER	
31□PASSENGER SPEAKS FRENCH ONLY-3.1	Change an SSR facts for all airline in the PNR for passenger 3.1
31□	Cancel SSR item from
41□	Cancel AA messages
DU*/SPM	Display all special meals codes
DU*/SPM‡KU	Display special meals codes by carrier

SEAT SELECTION

4G1*	Display seat map for segment 1
MD	Move down in the map display
4G1/12AB	Book 2 seats on segment 1, 12A and 12B
4G1/12AB14AB	Book non consecutive seats
4G1/12A-1.1	Book seat 12A on segment 1 for passenger 1.1
4G1/NW	Request non smoking, window seat, Generic seat request
*B	Display booked seats
4GX2	Cancel seats for segment 2
4GX1/12A	Cancel specific seat from segment 1
4GXALL	Cancel all seats
3NSST/NW-1.1«	Request a non smoking window seat for passenger 1.1 (for non-interactive carriers)

EMAIL ADDRESS

PE‡EMAIL ADDRESS‡	Add email address to PNR
EM	End and mail PNR to the passenger
EMT	End PNR and send electronic ticket notification to all e-mail addresses in the PNR
EMI	End Passenger Name Record (PNR) and send e-invoice advising an electronic invoice is available on the web site
*PE	Display email address
PE1□	Delete email address
PE1□‡EMAIL ADDRESS‡	Change E-mail address of line number 1 Replace The Underscore (_)With Two Equals signs = =

FREQUENT FLYER-FF

FFBA123456-1.1	Add frequent flyer number for Passenger 1.1
FFGF123456/BA-1.1	Enter FF Number for GF when flying BA
PT*BA	FF agreement between airlines
PT*	Display the entire list of carriers participating in FF Frequent Flyer Exchange/ Partnership agreements
*FF	Display FF number
FF1□	Delete FF number
FF1□EK123456	Change FF Number for line number 1

RETRIEVE PNR

*-WHITE	Retrieve PNR by name
*GHHKLB	Retrieve PNR by record locator
*BA162/25JULBAH-ABDULLA	Retrieve PNR by flight details
*2	Display PNR from name list
*L	Display name list

PRINT ITINERARY

DIT#DPI#R	Print itinerary and retrieve
DIT#S1/2#DPI	Print segment 1 & 2 only

DISPLAY PNR ELEMENTS

*A	Display PNR
*I	Display itinerary
*N	Display names
*T	Display ticket field
*B	Display pre-reserved seats
*H	Display history
*P3	Display general facts
*FF	Display frequent flyer number
*PE	Display email address
*PQ	Display price quote
*P5	Display Remarks
*P7	Display Ticket Time Limit

CANCEL SEGMENT

X2	Cancel segment 2
X1/4	Cancel segment 1 and 4
X1-3	Cancel segment 1-3
XI	Cancel whole itinerary
X1+02Y1	Cancel segment 1 and rebook 2 seats from line number 1 of availability
X1+0027JUL	Cancel segment I and rebook same flight, on 27 of July
XIA,+7	Cancel the whole air itinerary and rebook it after 7 days

INSERT/MOVE SEGMENT

/2	Insert after segment 2
/2/1	Move segment 1 after segment 2
/0/4,5	Move segment 4 & 5 to 1st position
/1A	Insert ARNK after segment 1
/2/01Y7	Insert a sell after segment 2

CHANGE SEGMENT STATUS

EWR	Updates schedule changes/segment status
.1HK	Confirm segment number 1

CHANGE CLASS OF SERVICE

WC1Q	Will change segment 1 to Q class
WC1Q/2B	Change segment 1 to Q and segment 2 to B
WCAY	Will change all segments to Y class

DIVIDE (steps)-Use only when change in itinerary / party separation is needed

1. D1	Divide name item 1
D1.1*2.1	Divide name 1.1 and 2.1
2. Modify the divided PNR at this point	
3. 6 CALLER NAME	Add the received from field
4. F	File PNR
5. Modify the second PNR if needed (original)	
6. 6 CALLER NAME	Add the received from field
7. E	End transaction
(3OSI YY TCP2 etc. TO LINK PNR)	

CLONE PNR (copy)

IC	Ignore and clone itinerary
ICB2	Ignore and clone for 2 passengers
ICX1	Ignore and clone except segment 1
IC±7	Ignore the current PNR and clone the itinerary for a number of days later (maximum 30)
ICAPD±20	Ignore and clone all passenger data for specific number of days later

QUEUE

QC/	Count all queues
QC/-	Count all named queues
Q/17	Access Q17
Q/-NABEEL	Access named queue
QP/500/11	Queue place to 500 with PIC 11
QP/-NABEEL/11	Queue place to Nabeel with PIC 11
QN/200/A-NABEEL	Name Q200 to Nabeel
QN/200/DELETE	Delete named queue
W/KQPA±40	Set up Q40 for auto drop
QK	Spectra menu
QXI	Exit Q/ignore PNR
QSORT/-NABEEL	Enter in PNR subsequent messages drop to Nabeel
5Q-PCCDATEQUEUE/PIC	Future queue placement
5Q-V5G120JUN400/11	Future queue placement

FLIGHT INFORMATION

VA*1	Flight details from availability
VI*1	Flight details from itinerary
VI*	Flight details-the whole PNR
V*BA162/23JUL	Verify specific flight details
2BA164/25JUL	FIFO-flight information

ENCODE

W/-CCLONDON	City code
W/-APHEATHROW	Airport name
W/-ALSWISS	Airline name
W/-HLSHERATON	Hotel code
W/-CRHERTZ	Car co. code
W/EQ*763	Aircraft
HCCFLORIDA	American state
HCCC/France	Country

DECODE

W/*LON	City code
W/*LHR	Airport code
W/*LX	Airline
W/HL*SI	Hotel
W/CR*ZE	Car
W/EQ*747	Aircraft
HCCFL	American state
HCCC/FR	Country

SABRE ATLAS

W/-CYBERLIN,DE	Closest airports to city
W/-ATSXF	Closest airports to airport
W/-CYNICE,FR†CYPARIS, FR	Distance between 2 cities
W/-CYLONDON, GB†ATCDG	Distance between city and airport
W/-ATCDG†ATORY	Distance between 2 airports
N*/GLOBEA	Display country and city geography information

CURRENCY

DC*CUR	Display list of countries currencies, codes and rate of exchange against the local currency
DC*SAR	Decode currency
DC†USD500.00/GBP	Convert currency amount

CALCULATOR

T*NYC	Display local time in specific city
T□7†5	Sabre Calculator
T□JUL/03	Display calendar for specific month
T□15APR†7	Check date-plus or minus days
T□ETNYC/PAR	Calculate time difference between cities

CORPORATE BOOKING (STEPS)

-C/10GROUP NAME	Add Group Name and number of passengers
0A7855V20AUGBAHMXPN10	Book flights
3GRPF/BXE14	Add group fare basis in the PNR
	Complete the booking with all mandatory PNR elements
-2FATIMA *RONMR/ HASSANMRS	Enter names after receiving airline PNR

FARE QUOTE (FQ)

FQBAHLON25JUN-BA	Display specific airline's fares
FQBAHLON25JUN	Display fares for all airlines
FQBAHLON25JUNSP-BA	Specific airline's special fares
FQNYCWAS23JUNPM-DL	Specific airline's promotional fare
FQBAHPAR25JUNS P+R10JUL-GF	Specific airline's special fares with return
FQBAHLON25JUNSP+OW-BA	One way special fares
FQ*	Redisplay last FQ
FQ*YZ	Change FQ to other fare type
FQ*-GF	Change FQ to other carrier
FQ*15JUN	Change to other date
FQL 1	Fares from availability line
FQS1/2	Fares from PNR segment 1,2
120JUNBAHNYC+BA FQSP	Display availability + special fares
FQNYCLON24APR-BA-AA-VS	Shop fares for multiple specific carriers
FQ*~**	Change a single-carrier display to a multi-carrier display
FQPARFEZ6JUN*12JUN-AF	Display fares for date range
FQROMFRA27MAR-AZ+VN	Display fares without validating seasons, Advance purchase, blackout dates
FQ*+VY	Modify to validate effective/expiration, Seasons, advance purchase, blackout dates
FQ*+VN	Apply no validation for seasons, advance purchase, blackouts, minimum/maximum stay (validate no)
FQTYOTYO24AUGRW-PR	Display "around the world" fares
FQSYDSYD24AUGCT-QF	Display "circle trip" fares
FQTYOTYO24AUGRWCT	Display "around the world" and "circle trip" fares
FQMANFRA15OCTALL-LH	ALL – All passenger types (including adult, child, infant, youth, etc) in the Market

RULES DISPLAY FROM FQ

RD2	Display rule number 2
RD2*M	Display menu of rule 2
RD2*10/16/07	Display specific categories of rule 2
RD**	Redisplay last rule
RD*RTG	Display routing

DISPLAY BOOKING CODES & AGREEMENTS

RB1BA	Display booking code from FQ, line 1 for a single carrier
RB1AA/BA/GF	Display booking code from FQ, line 1 for multiple carrier
RB*	Redisplay last RB

FLIGHT FINDER

JA5*2	Find flights for fare in line 5 for 2 passengers (from FQ)
JA4*1†R20APR	Find flights with return date (when return date not included in FQ)
JA4†O	Find flights, (one way only)
JA4*2/ADT/CNN	Find flights for 2 passengers types

JOURNEY RECORD

JR	Create journey record
JR01	Sell the preferred option
JR*	Redisplay mask
JRP*	Redisplay pricing options
JRC	Cancel a mask

AUTOMATED PRICING (PHASE 3.00)

WP	Will price (as booked)
WPS1/3	Price with segment select
WPN1.1/3.1	Price with name select
WPPADT/CNN	Price with passenger types select
WPTE	Exempt taxes only/include fees
WPTE-GB/XG	Exempt only specific taxes
WPTN	Except all taxes and fees
WPTX5.40XG/2.20XQ	Collect only specific taxes-Tax Override
WPX2	Price with connection at segment 2
WPB21JUN07	Price by buying date
WPS1/4†N1.2†PCNN	Combined pricing (segment/name/passenger/type)
WPDF	Fare calculation description

BARGAIN FINDER

WPNC	Will price new class (lowest Available fare)
WPNC†S1/4	Price lowest fare for segment 1 and 4
WPNC†PADT/CNN	Price lowest fare for passenger types (ADT/CNN)
WPNCB	Price and book lowest fare only before first End transaction
WPNCB†S1/4	Price and book lowest fare for specific segments
WPNCB	Search for lowest fare even if not available

BARGAIN FINDER PLUS

WPNI	Will price new itinerary (search for lower fares, alternative flights)
WPNI‡S1/4	Find lowest fares for segment selected
WPNI*	Redisplay itinerary options
WPNI/D	Find direct or non stop flights
WC‡1	Book option 1 from WPNI
WC‡1X	Book option 1 and cancel itinerary
WPNI/*AC-MRS*MPLTLSNCE	Search for alternate city for origin or destination

COMMAND PRICING (PHASE 3.50)

WPQH3M	Command price by specific fare basis
WPQH3M‡N1.1	Command price with name select
WPQH3M‡S1/4	Command price with segment select
WPS1/2*QH3M‡S3/4*QVHRT	Command price with different fare basis
WPS1*QDHEE‡S2*QDH1M‡S3*QDHEE‡S4*QDH1M	Command price with different fare basis for non consecutive segments

DISCOUNT PRICING (PHASE 3.75)

WPQH1M-HEE4M//DPO	Override fare basis/discount % zero
WPQYZ-YVISA//DA30	Override fare basis and discount by amount shown

PRICE RETENTION (Save Your Fare)

PQ	Retain itinerary price response
WPRQ‡S1‡(pricing parameters)	Price the itinerary and retain the
WPRQ‡S1	Price the itinerary for segment 1 only and retain the pricing response
WPPADT/C04‡RQ	Price the itinerary for specific passenger type and retain the pricing response
PQD-ALL	Delete all stored fares
PQD3	Delete stored fare in PQ number 5
PQD1/5	Delete stored fares in PQ number 1 and 5
PQD2-4	Delete stored fares from PQ number 2 to 4
*PQ (Price Quote record number)	Display stored fares
*PQ1/3	Display stored fares in PQ 1 and 3
*PQN1.1	Display stored fares for name number 1.1
*PQH	Display history for stored fares PQ History contains only deleted items

CREATE FUTURE TICKETING INSTRUCTION (FP)

FPPQ1†AGF†FCASH†KP05	Create future ticketing instruction line
FP1□	Delete FP line number 1
*PF	Display FP line

TICKETING PROFILE

W /BSP(Country Code)* W/BSPTG*	Display BSP validating carrier table
WETP*GF	Display Electronic ticketing carrier profile
WETPL	Display list of all e-ticket participating carriers

ISSUE TICKETS

W†PQ1†KP9†AXX†F12345	Basic automatic ticketing
W†QKLSS†KP9†AXX†BA*02 P†F12345	Basic command ticketing (3.5)
W†Q/CD15/DP15†KP9†AXX† BA*20K†F12345	Basic discount ticketing (3.75)

ADD TICKETING QUALIFIERS

†S1/4	Add segment select
†N1.1	Add name select
†ED AUTH BY AZIZ	Add endorsement
†TE	Add tax exempt
†UI*055	IT ticket
†UN*ABC123	Add tour code
†EO1/VALID EY ONLY	Overriding your endorsement in line 1 (Overriding endorsement will take away your guarantee)
†EO2/NON REF	Overriding your endorsement in line 2
†F*AX371066554437/0804	Add credit card as FOP-auto approval
†F*AX37106655437/ 0804*Z1234	Add credit card as FOP-manual approval
†ETR	To issue electronic ticket of paper ticket
†XETR	To issue a paper ticket instead if electronic ticket.
*T	Display Ticket Number from PNR
WETR*3	Display the electronic ticket image from the PNR
WETR*T1251234123123	Display the electronic ticket image by the ticket number
WTDB*3	Display the paper ticket image from the PNR
WTDB*T1251234123123	Display the paper ticket image by the ticket number
W†L (FP line number)	Issue ticket from FP lines

ISSUE TICKETS FROM FP LINE

W#L3-5	Issue ticket from FP line number 3 to FP line number 5
W#PQ2/4	Issue ticket from PQ number 2 and 4
W#PQ3#N (name number)	Issue ticket from stored fares in PQ number 3 with name association

MANUAL TICKET (PHASE 4)

W#CTKT#PADT/CNN/INF	Create records for passenger types Adult, child and infant
W#CTKT	Create empty ticket record (without taxes)
W#CTKT#S1/3	Create ticket record for selective segments
**WTKT1	Enter mask number 1 and add ticket details
**W1	Display ticket record number 1
**WH	Display history of ticket record
W#D1	Delete ticket record number 1

PRINT MANUAL TICKET (PHASE 4)

W#T1#AGF#FCASH#KP7	Basic command for one passenger
W#T1N1#T2N2#T3N3.1#AGF#FCHEQUE#KPO	Relate ticket record to specific name

ISSUE NET REMIT TICKETS

W# NET/2000.00/V*QX3AS/ C*DXB520#AGF#F CASH#KPN7	Basic Net remit ticket command. Other qualifiers can be added such as tour code, endorsement.
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VOIDING TICKETS

*T	Display ticket field in PNR
WV2 (Twice)	Void ticket (line number 2 from *T)
WV#0557136789012/ USD500.00/JMKQLM/03JUN/ CA/1	Manual void, to be used when ticket number dose not appear in the *T field
W/VP1W*	Display voiding periods
WV*	List of all void tickets same month
WV*DT15SEP	List of void tickets for specific day
WV*DT15SEP-30SEP	List of void tickets for specific dates

QREX: Quick Refunds and Exchanges

WFR1257264678006 ‡PQ1‡AGF	Begin an Exchange through QREX
WFR1257264678006 ‡PQ1N1.1‡AGF	Begin an Exchange through QREX for specific name number
WFR1257264678006‡AGF	Begin a Refund through QREX
WFR1257264678006‡N1. 1‡AGF	Begin a Refund through QREX for specific name number
WFR*	Redisplay the most recent screen for either Refund or Exchange
WFR*L5	Choose a ticket for exchange or Refund from a list of multiple ticket images in the database
WFRT1257264528603	Begin the mask process for a tax only refund

AUDIT TRAIL REPORTS-SALES REPORT

DQB*	Display last sales report
DQB*25APR	Display report for specific date
DQB*RF	See refunded tickets report
DQB*RF/JAN	See refunded tickets report for specific month

LOAD TICKET STOCK

DN*PTR	Display next ticket number to be issued
DNLNIATA/D	Delete ticket stock
W/TATKT1234567890	Verify check digit
DNLNIATA/12345678905/250	Loading ticket stock

PRINTERS

PPS1	Designate printer profile 1
PPO	Undesignate printers
*S*P	Display working areas & printers
RL/P	Release message printer
RL/T	Release ticket printer
W*TGB32322	Designate Ticket Printer
W*NO	Undesignate Ticket Printer
PTR/E46688	Designate Hardcopy Printer

STEP 1 - HOTEL AVAILABILITY

HOT2/2SEP1	By itinerary segment
HOTGIG/21SEP-2NT2	Without itinerary per city for 2 nights for 2 passengers
HOT*	More hotel availability
HOT**	Last availability screen
HOT*1	Redisplay at line 1
Optional availability qualifiers are shown below - add on step 1: separate each with a slash (/)	
/N-MOULIN	Hotel name
/A-REFORMA	Address
/CA-LAKEWOOD	City/Area
/PH-801-923-1221	Phone number
/D-10	Distance and direction
/R-150	Maximum rate
/R#75	Minimum rate
/R#75/R-150	Rate range
SI,HH,RA	Hotel chain code
/PT-FIRST or LUXURY or MODR or ECON	Property type
HOTC/FR-LOUVRE	Reference point (Country code + ref. point)
/*RA	Check assured rates(guaranteed rates)

MODIFY AVAILABILITY

HOT/HY/R-175/D-10	Change or add availability qualifiers
HOT#3 or HOT-1	Add/subtract days up to 99

STEP 2- HOTEL DESCRIPTION

HOD*3	Display description for hotel in line number 3
HOD*	Redisplay hotel description
HOD*G	Display guarantee information

STEP 3 - HOTEL RATE DESCRIPTION

HRD*2	Display rate description by line number
HRD*WKD	Display rate description by rate code

STEP 4 – SELL A RATE

OH1#1	Basic sell entry
OH1#1/AGT12345	Agency IATA number
OH1#1/FT-GF767621	Airline frequent flyer
OH1#1/CR-1	Child crib
OH1#1/GAX3784921212EXP 01 03-ALI	Credit card guarantee

MODIFY A SOLD SEGMENT

HOM3D/14JUL-19JUL	Modify date
HOM3R/B2DRAC-2	Modify room type, rate code, number of rooms, or number of adults
HOM3O/EX-1/RA-1	Modify options information
HOM3X/RA	Delete option information
HOM3O/G G NEW CC DE- TAILS	Modify guarantee FOP

STEP 1: SHOP FOR LOWEST APPLICABLE RATE AMONG ALL CAR COMPANIES USING SHOPPER'S QUOTE

CF1/2	Request car rates and availability using PNR segments (assumes lowest rate/car type)
CFORD/2JUN-5JUN/5P-9A	Request rates using city, dates, and times (assumes lowest rate/car type)
CF1/2/ECAR,CCAR,ICAR	Request multiple car types
CF3/4-ZE,ZD,ZI,AL,ZT	Request multiple car companies (use CQ entries below to specify only one company)
CF2/3-ZA,AL/ICAR,SCAR	Request multiple car companies and car types
CF1/2-ZI,ZD/EC,IC/W/G	Request multiple car companies and types with qualifiers
CF*	Redisplay last shopper's quote response

STEP 2: LOOK FOR ADDITIONAL APPLICABLE RATE OPTIONS WITH A CAR QUOTE FOR A SPECIFIC CAR COMPANY

CQ1/2ZT	Request car rates and availability using PNR segments
CQZESFT/18MAR-22MAR/2P-11A	Display quote using city, dates, and times
CQ2/3ZE/SCAR/C/D/CD-8429546/PC-ZE3221	Display quote using air segments with qualifiers
CQ3/4ZR/IC,CC,EC	Request multiple car types
CF*3	Display car quote from shopper's quote response
CQ*	Redisplay last car quote response

STEP 3: CHECK THE RULES AND RESTRICTIONS

CF*R3	From a shopper's quote response
CQ*R1	From a car quote response

STEP 4: BOOK THE CAR

OC1	Sell a car
OC1/ID-A76423/SQ-PHN	Sell car using qualifiers For more qualifiers, refer to Format FinderSM help system.
OC1#2	Sell multiple cars

Additional Car Options

CFJFK-LGA/20FEB-27FEB/ 8A-10P/IC	Request one-way availability and rates through shopper's quote
CQZLCDG-NCE/18AUG- 24AUG/9A-4P/SC	Request one-way availability and rates through car quote
CF*P1	Display car policy from shopper's quote response
CQ*P	Display car policy from car quote response
CP*ZEYVR	Display car policy by company and location
CP*ZRCORP	Display corporate car policy
CARMIA	Display list of all car companies in a city
W/-CRBUDGET	Encode car company name
W/CR*ZD	Decode car company code
DU*/CAR/TYPE	Display car type codes
DU*/CAR/EQP	Display car equipment codes

Sabre Connected Travel Agents...

The Sabre help desk team is waiting for your call

Country	Telephone Number
Bahrain	1750 1080
Saudi Arabia	800 11 99 996
Qatar	499 80 51
UAE*	800 SABRE (72273)
Oman*	800 78 789
Egypt**	736 2914/5

* +4 GMT

** +2 GMT

Help Desk Working Hours

Saturday to Thursday

7:00 AM - 10:00 PM +3 GMT

Friday

10:00 AM - 7:00 PM +3 GMT

Or Contact Us by

Email: STNMESoftware.Support@Sabre.com

Fax: 00973 1750 1085

Agency eServices

Our self-help Web site provides you with a wealth of services and helpful information

Agency eServices provides you with training resources, online reports, marketing tools, support documentation and more. Visit daily for instant, online access essential tools that keep you informed and help you become more productive. It's available free of charge* to all *Sabre Connected*SM travel agents.

Fingertip access

- Bulletin Updates news, hot information and special deal offers
- Classroom training schedules and online training.
- *Sabre Travel Network*[®] invoices and statements
- Product communities, support and demonstrations
- Marketing tools

Save time

- Instant access to online information reduces calls to help desk
- Boost agent productivity and efficiency with online resources for service and support

Easy to use

- You can access Agency eServices from your Internet browser or directly from the *MySabre™* agent booking portal
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Visit Agency eServices today

Access *Agency eServices* at <http://eservices.sabre.com>. Bookmark it today and start being more productive.

The screenshot shows the Agency eServices website interface. At the top, there is a navigation bar with links for Agency eServices Home, Support, Gallery, Training, Services Tools, Contact, and Manage. A search bar is located on the right. The main content area features a header with the name 'Ah'lan wa Sah'lan Nabeel Sheikh' and a 'New Features' section. The 'New Features' section includes a welcome message, a 'Our Training Description' section, and a 'Software Support Desk' section. On the right side, there is a 'Need Training?' section and a 'Bulletin Updates' section with a list of links. The bottom of the page has a 'Specials' section with a list of links.

Agency eServices
Find it. Use it. Save it.

Agency eServices Home Support Gallery Training Services Tools Contact Manage

Search for: [] Search

Agency eServices
Sabre Middle East

Ah'lan wa Sah'lan
Nabeel Sheikh

02/19/2007 12:00:00 PM

Need Training?
Contact your Sabre Agent or call
Training Services
8000 Pine Ridge Drive
Dallas, Texas 75243
[Link]

New Features

Welcome to Agency eServices Middle East website - Ah'lan wa Sah'lan

You can save time, travel efficiently and cut costs by accessing the services and support information you need via our expert advanced website.

Our Training Description

Sabre Travel Network Middle East has established a training orientation in the region that utilizes the most current concepts in Adult Learning Theory and Performance improvement. Being part of the global group, it has the ability to draw from worldwide resources. The company has been able to double the number of trainers in the market, and has a great deal of experience with Global Distributor Systems. [View an E-learning...](#)

Software Support Desk

Need help? We have three options to assist you with locating the information you need. Be sure to check our full computer-aided travel and options so you may see the best method for you at the right time. [View](#)

Letter to Director (MSAT) Keyword as Numeric (EPNs)

To ensure the safety and security of the Sabre® system for our customers as well as continued compliance with increased security requirements, Sabre Travel Network® will begin enforcing the CBE&T® administrative keyword or EPNs assignment as outlined on Tuesday, June 19, 2007.

Bulletin Updates

- [Sabre Travel Network Middle East Hours](#)
- [Sabre Travel Network Middle East \(Updated\)](#)
- [Travel and Travel Desk Hours](#)
- [Sabre Travel Network Middle East](#)

Specials

- [Travel and Travel Desk Hours](#)
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Enjoy easy access to a range of services from the Agency services homepage

Please Visit:

<http://eServices.sabre.com>

<http://my.sabre.com>

<http://www.sabretravelnetwork.com>

September 2007